



GREATER LANSING

PREPARING FOR SURGERY

Welcome! Thank you for choosing McLaren Greater Lansing for your surgical procedure. It is our mission to provide you with the best care. Please let us know if we can be of any assistance during your stay.

Date and time of surgery: _____

(Arrival time is 2 hours prior to your surgery time. Specifics will be given to you during your phone interview.)

Surgeon who will be performing your surgery: _____

LOCATION:

2900 Collins Road, Lansing, MI 48910

BEFORE YOUR SURGERY:

You will need to complete your pre-registration to ensure the day of surgery goes smoothly.

Register over the phone. McLaren's Patient Access Department will contact you within 48 hours of your surgery to verify your name, date of birth, address, and insurance information. This contact will also handle pre-collections as applicable for your service based on your insurance plan. You can also call the Patient Access Department at (517) 975-3010.

Have ready:

- Driver's license and insurance card(s)
- Co-pay/deductible due prior to or at the time of service
- If auto related—we will need your auto insurance information and claim number
- If workers' comp—we will need the claim number and date of injury

If you do not have insurance, contact our financial counselor at (800) 591-8704 or (517) 367-7715.

You will also receive a call from a registered nurse in the pre-admission department prior to your scheduled surgery date. If you are not available, the nurse will leave a call-back message. **The telephone call generally takes 30 minutes and will cover allergies, current medications, past surgeries and hospitalizations, medical history, and physicians. Please have this information ready to review during the phone call.**

The pre-admission department nurse will review all of the instructions you need to follow on the date of surgery, such as what time to be here and when to stop eating and drinking. To prevent any delays or cancellations, it is important to follow these directions. The nurse may ask you to come to the hospital a few days before your surgery to complete lab work. This helps to keep everything going smoothly on the day of your surgery and prevents unexpected cancellation of your surgery.

If you need to reach the pre-operative department, please call (517) 975-7475.

Watch our educational video series on what to expect before, during, and after your surgery by visiting: www.mclaren.org/lansingsurgery.

THE DAY OF YOUR SURGERY

CHECK IN:

ALL PATIENTS REPORT TO THE ADMITTING DESK VIA THE PATIENT ENTRANCE.

Parking is free and convenient on campus.

INPATIENT SURGERY:

You **MUST** have someone with you the day of the surgery. You may not drive yourself home or take a cab or bus by yourself. If you do not have a ride, your surgery might be canceled. We suggest you wear comfortable clothing and bring any personal items you will need (glasses cases, phone chargers, lip balm, or other items that will provide you comfort).

OUTPATIENT SURGERY:

Make arrangements for a responsible adult to come to the hospital, remain at the hospital until you are discharged, and be at home with you for 24 hours following the anesthesia or sedation. You must have an adult drive you home. Patients should not drive, sign important documents, or consume alcoholic beverages for 24 hours following surgery.

IMPORTANT SURGERY GUIDELINES:

- Leave all valuables at home, including any jewelry. Be sure to remove all body piercing jewelry. McLaren Greater Lansing is not responsible for lost items.
- Only one adult visitor may be at the bedside at any time. Children ages 12 and younger are **NOT** allowed to visit the bedside unless special circumstances exist.
- Please bring with you a photo ID (driver's license), insurance card, and/or workers' compensation information. If you have guardianship papers or durable power of attorney forms, you **must bring the paperwork with you**.

For more information regarding preparing for your surgery, visit mclaren.org/lansing/preparingforyourprocedure.

