

What's on the Web?

McLaren Health Plan utilizes our website as a means to inform, educate and engage our providers, members, and employers. As a member of our provider network, we appreciate that you provide high quality, accessible, and cost effective health services to our membership.

“What’s On the Web?”

Information is presented on many subjects, including:

- Case Management Support
- Credentialing Process
- Electronic Billing
- How to Contact Us
- Provider Directory
- FACTSWeb / Provider Portal

In addition, visit our website frequently for the most up to date information regarding:

- Pharmaceutical Management Information
 - Drug Formulary
 - Request for Prior Authorization Form
- Many Clinical Practice Guidelines, including:
 - ADHD
 - Asthma
 - Depression
 - Diabetes
 - Prenatal
 - Preventive Services
- Developmental Surveillance and Screening
- Disease Management Programs
 - How to access programs and what your enrolled member receives
- Quality Performance Improvement Plan
- Utilization Management
 - Criteria Availability
 - Denial Process
 - Incentive Statement
 - Referral Process
- Member Rights and Responsibilities
- Fraud & Abuse
- Provider Complaints and Appeals Process

If you would like a printed copy of any information, please contact Medical Management at (810) 733-9711 or toll free at (888) 327-0671

PCP Feedback

[Comments, Requests, Questions, etc.: FAX BACK to (877) 502-1567]

Name _____ Date _____
Contact Phone Number _____