



What you should know about Scheduling your appointments:

There are basically 3 types of appointments:

- Preventive Care
- Medicare Wellness Visit
- Evaluation and Management of an Illness or Injury

Not all insurance policies cover preventive care. Not all insurance policies cover visits to treat an illness or injury. Please be sure that you know the purpose of your visit and understand your coverage when you schedule your appointment. Ask for assistance if you are unsure.

Your Doctor or Non-physician provider (NP or PA) may recommend that you schedule a preventive care visit or you may choose to request a preventive care visit annually. The purpose of a Prevent visit is to evaluate your health from an age and gender specific approach. It will be focused on early detection of potential problems, disease prevention, and lifestyle modifications that support a healthier life. The appointment includes an exam and focuses on reduction of risk factors. Counseling and interventions will focus on any matter that relates to your health and may include discussion about family, diet, exercise, substance use, sexual practices, injury prevention, and diagnostic and or lab tests. This visit is sometimes referred to as a "CPE" or Comprehensive Prevent Exam or may also be referred to as your "Annual Physical".

Traditional Medicare does not cover Comprehensive Prevent Visits. You will be responsible for the cost of the appointment if you schedule this type of visit. Some Medicare Advantage Plans do include coverage of Prevent Visits – please check your benefits. **All Medicare plans, both traditional and advantage plans, cover Medicare Wellness Visits once per year which are covered at 100% with no cost to you. These visits are often referred to as an "AWV" or Annual Wellness Visit and do not include a routine physical exam or (CPE). Your AWV appointments will usually be with an RN or other Non-physician provider, not with your doctor.**

Please request an E&M visit when you need Evaluation and Management (E&M) of any illness or injury that you may have. Please state the problem that you have when you schedule your appointment. The time and content of your E&M visit will vary based on what is necessary to address your illness or injury. After your condition has been evaluated and a decision has been made on how to manage the problem you may be scheduled for specific treatment (like injections, minor surgery, therapy, etc.) or diagnostic tests (like X-rays, Ultrasound, etc or labwork).

Appointments for Injury sustained during an Auto Accident or at Work must be specified! Please be sure to tell the receptionist and the Nurse or MA who escorts you to the exam or treatment room. You will be asked to complete an Injury Intake form.

Please confirm the type of appointment you have with the receptionist at the time that you check in. Your personal responsibility for the cost of your care will be determined by the type of appointment that you have, the treatment that you actually receive, and your insurance coverage. Please come to your appointment prepared to pay any copays, deductibles, or non-covered services.