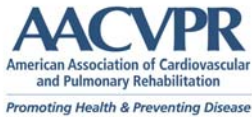


# Awards and Recognitions



## Home Care Recognition

VitalCare, a home health and hospice affiliate of McLaren Northern Michigan, was recognized in 2013 as being in the top 25% for Patient Satisfaction by Fazzi Associates, which surveys patient experiences with home health care as part of the national Home Health Consumer Assessment of Healthcare Providers and Systems (HHCAHPS).



## Cardiovascular Rehabilitation Program Certified by Industry Leader

McLaren Northern Michigan has earned a three-year certification by the American Association of Cardiovascular and Pulmonary Rehabilitation, signifying our organization as a leader in the field of cardiovascular and pulmonary rehabilitation, offering the most advanced practices available.



## Most Wired Hospital

McLaren Northern Michigan has once again been recognized as one of the nation's MOST WIRED hospitals according to the results of the 2013 Most Wired Survey released in the July issue of Hospitals & Health Networks magazine. The 2013 Most Wired Survey is conducted in cooperation with McKesson Corporation, the College of Healthcare information management Executives, and the American Hospital Association.



## The 5-Diamond Patient Safety Program

McLaren Northern Michigan has been recognized for the second year in a row as a 5-Diamond Facility by the Renal Network of the Upper Midwest, Inc. for dialysis services. McLaren Northern Michigan has completed five of twelve modules of the 5-Diamond Patient Safety Program, which is designed to assist dialysis units in increasing patient safety through consistent improvements in specific areas.



## STS – Highest Rating for Heart Bypass Surgery

McLaren Northern Michigan earned the highest quality rating for heart bypass surgery as determined by the Society of Thoracic Surgeons (STS). Of the more than 700 hospitals across the country that were part of the study, McLaren Northern Michigan performed significantly higher than the mean score, placing it among the top 15% of hospitals nationwide. STS, in coordination with Duke Clinical Research Institute, analyzes data on heart programs throughout the country. Their comprehensive rating system allows for comparisons regarding quality, complications, pre-and post-operative medication administration, and outcomes. McLaren Northern Michigan received the highest recognition, the 3 Star Rating, covering the period from January 2012 through December 2012.



## Quality Oncology Practice Initiative

The QOPI Certification Program provides a three-year certification for outpatient hematology-oncology practices that meet standards for quality cancer care. McLaren Cancer Institute – Northern Michigan, has been recertified for another three years. QOPI certification reflects a commitment to quality care, meeting core standards in areas of treatment including patient assessment, treatment planning, and staff education.



## ACS NSQIP® - General & Vascular Surgery

The American College of Surgeons National Surgical Quality Improvement Program (ACS NSQIP®) has recognized McLaren Northern Michigan as one of 28 ACS NSQIP participating hospitals in the United States that has achieved exemplary outcomes for surgical patient care in General and Vascular Surgery. McLaren Northern Michigan is one of only five hospitals to receive this achievement two years in a row.



### Get With The Guidelines® - Heart Failure

The American Heart Association and American Stroke Association recognized McLaren Northern Michigan for achieving at least two years of 85% or higher adherence to all Get With The Guidelines® program quality indicators to improve quality and patient care and outcomes.



### Flu Vaccination Challenge

Our hospital received a certificate of achievement in recognition of reaching a 95 percent or greater flu vaccination rate among employees during the 2011-2012 flu season.



### Practice Greenhealth Environmental Leadership Circle

McLaren Northern Michigan received this award for the fourth consecutive year. The Environmental Leadership Circle recognizes health care facilities that exemplify environmental excellence and are setting the highest standards for environmental practices in health care including meeting the criteria for the mercury-free award, recycling at least 25 percent of total waste stream, implementing numerous other innovative pollution prevention programs, and being leaders in the community.



### Five-Year Accreditation by American Academy of Sleep Medicine

McLaren Northern Michigan Sleep Centers in Petoskey and Gaylord, along with the Helen Newberry Joy Sleep Center received a five-year re-accreditation by the American Academy of Sleep Medicine. The accreditation assures patients the highest possible standard of care for all sleep disorders.



### ANCC Magnet Recognition®

McLaren Northern Michigan achieved Magnet® status in 2011, placing it among only 6.6 percent of hospitals throughout the country and among only 14 in Michigan to receive recognition for nursing excellence



### Five-Year Accreditation by Laboratory Accreditation Board of ABRET

The EEG Laboratory received a second five-year accreditation by the Laboratory Accreditation Board of ABRET based on evaluation of the technical quality of EEGs performed in the lab.

