

DOING WHAT'S BEST.®



2018 ANNUAL REPORT

KEY ACCOMPLISHMENTS AND WHAT LIES AHEAD

2018 ACCOMPLISHMENTS

This past year brought about the largest construction project witnessed in decades in St. Clair County, when we opened our doors to a new \$130 million patient tower. The four-story, 174,000 square foot tower is a response to a demonstrated need for greater access to care locally. As a result, we expanded our Emergency Room, ICU, and Observation Units. Our Operating Rooms are larger, and our 72 new patient rooms are completely private.

Quality care – beyond bricks and mortar – has always been at the core of everything we do. As a result, we strive to achieve national best practices, including:

- Designation as a Blue Distinction® Centers for Cardiac Care by Blue Cross Blue Shield of MI
- An 'A' grade by the Leapfrog Group for Hospital Safety Grades
- American College of Surgeons Trauma Verification

New technology was also purchased in 2018, totaling \$3 million. The new equipment included an additional CT and X-ray for the new ER, an Impella heart device for high risk cardiac patients, and we initiated brachytherapy for prostate seed implants, which minimizes radiation exposure to surrounding organs.

McLaren Port Huron had an incredible year in 2018. However, none of our success would be possible without the dedication of our Board of Trustees, leadership, employees, physicians, volunteers and donors. I would like to thank these individuals for DOING WHAT'S BEST® for our patients – each and every day.



Jennifer Montgomery, MSA, RN, FACHE President & CEO McLaren Port Huron

CONTINUING THE PROGRESS

Because of our expansion efforts over the past few years, we believe we are poised to reach new milestones in 2019. For fiscal year 2019, we have projected to:

- Perform more than 6,500 surgeries
- Care for more than 12,000 admitted patients
- Treat more than 45,000 people in the new ER



Mona Armstrong Chairwoman McLaren Port Huron Board of Trustees

The third and final phase of our five-year construction project began in late 2018. Over the next 18 months, you will see major renovations taking place inside the hospital. Most recently, we remodeled two lobbies and our cafeteria. Soon, we will be modernizing patient rooms on the fifth and sixth floors of the North Tower, so they will also be completely private patient rooms. The renovated patient rooms will mirror the look of our patient rooms in the newly constructed South Tower.

These construction projects are about more than expanding our facility size – we are saving lives and helping an average of 180 individuals every day who need access to high quality health care locally. Moving into 2019, I would like to thank you for your continued support and for helping McLaren Port Huron continue to be the leading provider of care in St. Clair County.



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SUPPORTING A HEALTHY COMMUNITY

October 2017 - September 2018

McLAREN PORT HURON'S ROLE IN THE COMMUNITY

HOSPITAL:

- 1,439 employees
- \$93,409,623 in total payroll
- \$379,119 in payroll taxes to the City of Port Huron
- \$8,039,475 to purchases in St. Clair County
- \$3,082,597 (gross) provided as charity care
- \$21,630,164 (gross) for services not reimbursed by insurer or patient

MARWOOD NURSING & REHAB:

- 440 employees
- \$11,168,162 in total payroll
- \$71,495 in payroll taxes to the City of Port Huron
- \$1,094,673 to purchases in St. Clair County

PATIENT VISITS - HOSPITAL

- 12,170 adult admissions
- 926 births
- 6,361 surgeries and surgical procedures
- 44,715 Emergency Center visits
- 196,853 outpatient visits (excluding EC)

MARWOOD RESIDENT VOLUME

- 75,806 total resident days
- 88% of resident days represents care to the indigent and elderly population of the community through the Medicaid and Medicare programs

COMMUNITY BENEFIT BY THE NUMBERS

McLaren Port Huron is committed to caring for its patients and community members. In 2018, we provided health screenings, community education classes, programs, and outreach events to thousands of individuals.

EMPLOYEE CONTRIBUTIONS TO THE COMMUNITY

- \$25,562 raised for United Way
- 6,807 pounds of food and donated \$2,455 to local food banks
- \$66,915 aided 78 employees in need through the Employees That Care donor club
- More than 168 residents from Marwood, Regency, and Medilodge nursing homes were adopted by employees to help ensure a happier holiday through the Christmas Angel program

PROGRAM PARTICIPANTS

- Lunch with the Doctor: 115
- Savvy Senior Series: 194
- Matter of Balance: 19
- Medicare counseling partnering with Michigan Medicare & Medicaid Assistance Program: 19
- Alzheimer's programs partnering with Alzheimer's Association of Greater MI: 8
- Community CPR: 28
- Financial education and planning with the McLaren Port Huron Foundation: 21
- Art therapy: 34
- Best Friends for Health (Diabetes and your dog): 30
- Capac Heart Program: 32
- Port Huron Schools Stop the Bleed for teachers: 48
- Port Huron Schools CPR for teachers: 6
- Port Huron Schools 7th grade CPR for students: 638
- Riverview East High School --Dangers of Vaping for students: 100

- St. Clair High School Dangers of Vaping & Identifying Vaping Devices for teachers: 39
- Community Health Needs Assessment Focus Group: 18
- Free mammograms: 15 screenings and two baseline
- Smoking cessation: 4
- AARP driver's safety course: 16

SCREENING PARTICIPANTS

- Blood pressure screenings: 61
- Foot screenings: 38
- Hearing screenings: 53
- Skin cancer screenings: 163
- Depression/anxiety screenings: 112; referred for follow-up care: 68

SUPPORT GROUP PARTICIPANTS

- Alzheimer's Caregivers: 72
- Parkinson's: 148
- Cancer Support Group for Women: 116
- Heart to Heart: 144
- Look Good, Feel Better: 23
- Wig consultations: 22

PARTICIPANTS

- Annual Women & Heart event: 163
- Keep Your Motor Runnin' men's health event: 87 blood pressure, 58 cholesterol and 58 prostate screening antigen
- Foundation-driven women's health events: 190
- Foundation community outreach programs: 4,529
- Helmet Safety: 904 participants and 132 free helmets given away
- Capac backpack giveaway: 350

McLAREN PORT HURON FOUNDATION

The McLaren Port Huron Foundation saw significant growth in 2018 and also provided a high level of support to the hospital, funding 45 department requests totaling \$227,745. Foundation funds were also used to renovate the Duffy Classroom and the Wismer Lobby.

The McLaren Port Huron Foundation was also able to provide assistance to 44 patients being treated for cancer totaling \$24,400.

Through the Employees That Care club, the Foundation provided \$66,915 to 78 employees in their time of need.

None of this could be possible, of course, without the generous support of our community. The McLaren Port Huron Foundation received over 1,500 donations in 2018, including five new Beacon Society members, four new Partner in Health donors and one new member of the Heritage Circle.

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MARWOOD NURSING AND REHAB

MARWOOD RECEIVES QUALITY MEASURE INCENTIVE

Quality measures are tools that help us measure health care processes, outcomes, patient perceptions, and organizational structure associated with the ability to provide high-quality health care or that relate to one or more quality goals. These goals include: effective, safe, efficient, patient-centered, equitable, and timely care.

The Centers for Medicare & Medicaid Services (CMS) implements quality initiatives to assure quality health care through accountability and public disclosure. CMS uses quality measures in its various quality initiatives that include quality improvement, pay for reporting, and public reporting. Since October 2016, CMS has ranked Marwood as a five-star quality rated facility.

In addition, when compared to other nationally benchmarked facilities, Marwood ranked excellent at the 65th percentile for rehabilitation services and at the 82nd percentile for long-term care services as rated by its customers. Marwood's leadership team strives for continued improvement in quality and works to exceed customer service expectations while maintaining the esteemed five-star rating.

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OUR MISSION

McLaren Health Care, through its subsidiaries, will be the best value in health care as defined by quality outcomes and cost.

OUR VALUES

COMPASSION...Expressing genuine care and concern **EXCELLENCE...Creating exceptional experiences and results** INTEGRITY...Practicing personal honesty that creates trust