



JOIN US!

Thursday, September 13th from
5 - 7 pm at Uptown Bay City

Don't miss out on showing the community that we are Doing What's Best at the Bay Area Chamber of Commerce September Business After Hours, hosted by McLaren Bay Region! All employees are welcome.

The weekly newsletter for employees and friends of
McLaren Bay Region

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STATLINE

OUR VALUES

- T** **TRUST** - Portrays confidence in and reliance on good qualities, especially fairness, truth, honor or ability.
- E** **EXCELLENCE** - Performs overall job responsibilities at a very high quality or standard.
- A** **ACCOUNTABILITY** - Is responsible for their own actions and ensures that others are held accountable for their actions, as appropriate.
- M** **MOTIVATION** - Displays a feeling of interest and enthusiasm in the work that is performed. Energizes and encourages other staff.
- W** **WELCOMING** - Expresses a friendly or courteous greeting to all medical staff, patients, visitors and staff.
- O** **ORGANIZATION** - Conducts work in a systematic and efficient manner. Works cooperatively with coworkers to conduct business.
- R** **RESPECT** - Shows consideration and appreciation to all medical staff, patients, visitors and staff. Maintains patient confidentiality and respects the right of patients.
- K** **KINDNESS** - Is considerate, and demonstrates a caring and compassionate attitude when interacting with others.



Editor:
Emma Miller
(989) 894-6458
emma.miller@mclaren.org
mclaren.org/bayregion

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September is Sepsis Awareness Month!

Sepsis is a life-threatening condition caused by the body's response to infection, which can lead to tissue damage, organ failure, amputations and death.



In the United States, in one year, more than

1.7 million people

had sepsis. That's one person every twenty seconds.



Sepsis is the

3rd leading cause of death

in the United States after heart disease and cancer, killing more than **270,000 people** each year. That's one person every two minutes.

As many as **87%** of sepsis cases



start in the community,

not in the hospital as is widely believed.



42%

of Americans have not heard of sepsis.

Sepsis is a medical emergency and its symptoms must be treated quickly and properly to reduce the risk of death.

The risk of death from sepsis increases by as much as 8% for every hour that treatment is delayed.

As many as 80% of sepsis deaths could be prevented with rapid diagnosis and treatment.

When it comes to sepsis, remember: **IT'S ABOUT TIME.** Watch for:

T

Temperature

Higher or lower than normal

I

Infection

May have signs and symptoms of an infection

M

Mental Decline

Confused, sleepy, difficult to rouse

E

Extremely Ill

"I feel like I might die," severe pain or discomfort

HONORING OUR COMMUNITY'S HEROES

McLaren Bay Region Paramedic Pat Bell created this picnic table for our EMS department! In his spare time, Pat painted stripes and graphics on the table to represent Emergency Medical Services, Police, 911 Dispatching and the Fire Department as a way to honor and celebrate our community's greatest heroes. The paint is sealed with epoxy so the table can be enjoyed for years to come.

Thank you, Pat, for showcasing EMS pride to your department and community!



McLaren Employee Engagement Survey

September 4 - 25, 2018

WAYS TO COMPLETE THE SURVEY:

- All McLaren Bay computers will have an icon on the desktop to access the survey. If you have a computer available at your work site, you may take the survey online when scheduling permits.
- Log in to your McLaren email account on your work or home computer and look for an email about the employee engagement survey. Follow the instructions to complete the survey.
- Computers will be available in HR (M-F, 7am - 4:30pm).
- You can also use the "Survey Cafe" in the main cafeteria, which will be in the vendor sign-in area (next to the small cafe).

The next major prize drawings will be held September 17th and 24th in the Main Cafeteria at Noon

To enter into the large prize drawings, simply print the "Thank You" page of the survey after you've completed it, write your name and phone number and drop it off in the cafeteria during the Race Game or to the HR Department (M-F, 7am-4:30pm).

PLAY THE RACE GAME AND WIN A PRIZE!

Bring the "Thank You" page of your survey to play for a chance to win fun prizes!

Race Game will be located in the Main Cafeteria and West Campus Cafe September 13th, and 20th 11:30am - 1pm.

**RACE IN
TO TAKE THE
SURVEY**

McLaren

BAY MEDICAL FOUNDATION

| FOUNDATION IN FOCUS

TV IS WHERE YOU GO WHEN YOU WANT TO GET BIG!

With the most powerful marketing data backing your advertising, you can edge out the competition, spend smarter, and grow your business.

CLICK HERE to find out more about Spectrum Reach!

As a benefit for a Hole-in-One sponsorship for our Golf for Life Classic, Spectrum Reach was provided an opportunity to advertise their services at McLaren Bay Region.

Spectrum
REACH

KARMANOS NETWORK CME EVENT: SMOKING CESSATION/RESOURCES - STEREOTACTIC RT UPDATE CRYOABLATION/LUNG RADS – McLAREN BAY REGION ROLLOUT OF LUNG CANCER SCREENING

September 19, 2018 | 6:00 p.m. – 8:00 p.m.
Karmanos Cancer Center, 2nd Floor Conference Room
3140 W. Campus Drive • Bay City, MI 48706

Dinner will be served, please RSVP to asburyp@karmanos.org

PURPOSE and TARGETED AUDIENCE:

The conference will focus on one or more clinical issues and how those decisions are related to patient outcomes or relate to patient outcomes. The attendee not only learns the latest techniques and tools to more effectively and efficiently diagnosis and treat a disease, but also techniques and tools that may be either inefficient or result in grave danger to the patient. By presenting the research-based knowledge in conjunction with clinical scenarios the participants will be able to apply the new knowledge into their clinical practices. This program is designed as a Grand Rounds series for MGL hospital based physicians, physicians in training and other interested health care staff.

OBJECTIVE:

Review specific cancer cases for diagnosis and treatment modalities for presentation and discussion to but not limited to surgeons, clinical oncologists, radiation oncologists, diagnostic radiologists and primary care physicians practicing in the MHC system to discuss the management of difficult cases to improve patient care and outcomes.

STATEMENT OF NEED:

Grand Rounds, Speaker Seminar Series and Clinical Case Presentations are an integral component of medical education. They present clinical problems in medicine by focusing on current or interesting cases. They are also used as an instructional method for maintaining and improving clinical skills of practicing physicians. Discussion of published studies of new medical research does change the practice patterns of the clinician. These conferences summarize current treatment practices with the new research across subspecialties. Grand Rounds, Speaker Seminar Series and Clinical Case Presentations are used as a showcase for excellence in medical care or recent medical advances. It provides a format for "clinical problem-solving" exercises, giving learners a chance to observe the experts reasoning process.

ACCREDITATION:

The McLaren Greater Lansing, is accredited by the Michigan State Medical Society Committee on CME Accreditation to provide continuing medical education for physicians.

AMA DESIGNATION STATEMENT

The McLaren Greater Lansing designates this educational activity for a maximum of 2 MSMS PRA Category 1 Credit(s)[™]. Physicians should only claim credit commensurate with the extent of their participation in the activity.

This program is anticipated to offer 2 hours of AOA Category 2-A CME credit, pending the approval of the AOA Council on Continuing Medical Education

KARMANOS CANCER INSTITUTE FACULTY:

Kendra Schwartz, MD
James F. Littles, MD
Hussein Aoun, MD

PROGRAM DIRECTOR:

Tom Boike, MD, MMM Karmanos Network Medical Director

CONFLICT OF INTEREST:

It is the policy of McLaren Greater Lansing and the Department of Continuing Medical Education to ensure balance, independence, objectivity and scientific rigor in all its individually sponsored or jointly sponsored educational programs. All faculty participating in any McLaren Greater Lansing sponsored program are expected to disclose to the program audience any real or apparent conflict(s) of interest that may have direct bearing on the subject matter of the continuing education program. Any conflicts of interest must be resolved prior to the program.

FACULTY & PROGRAM DIRECTOR:

- Kendra Schwartz, MD –
- James F. Littles, MD – No conflicts of interest to disclose
- Hussein Aoun, MD – In the past 12 months was a reviewer and received a per case honorarium for BTG
- Tom Boike, MD – No conflicts of interest to disclose

EDUCATIONAL OBJECTIVES:

At the conclusion of this session the learner will be able to:

- Review specific cancer cases for diagnosis and treatment modalities to improve patient care and outcomes.

Sponsored By: McLaren Greater Lansing

In order to receive CME Credit you must sign in and complete an evaluation form (after the session).

The link to the evaluation form is (select MGL Grand Rounds):

<https://docs.google.com/forms/d/e/1FAIpQLSe4me99hIQtSe7sjScTQE9wKTzJ7HDk3MwAtWPwtZILnVPXsg/viewform>

SERVICE RECOVERY RUNDOWN

Lights, Camera, Action

When you're at work, you're on the set and there may be no opportunity for additional takes to your performance.

What does that mean?

Remember the paranoia song? "I always feel like somebody's watching me and I got no privacy, whoa!"

Well, hopefully you do have moments of privacy, but the point

is, there likely is always someone watching you so you need to be at your best. Work is a live performance and patient reviews have a profound effect on whether there will be an opportunity for a "repeat performance."

Bottom line... Give your all at all times. Let's give them the show of their lives every time!

Trivia Question:

1. Who wrote the lyrics to the song featured in this Service Recovery article?

If you know the answer, email laura.love@mclaren.org or send your answer, name and department to Marketing via interoffice mail for the chance to win a prize!



DOING WHAT'S BEST.



For physicians, employees, volunteers and retirees. To submit a listing, choose one of the following:

1. Visit www.mclaren.org/bayregion and click on "For Employees," then "McLaren Marketplace"
2. Fax to (989) 891-8185
3. Email emma.miller@mclaren.org
4. Send by interoffice mail to Emma in marketing

AD DEADLINE

Two weeks before publication date (StatLine is published every Tuesday). Repeated ads are on a space-available basis. Home or cell phone number must be included in ad.

FOR SALE

- Multi-family rummage sale on Thursday, September 20 (5:30 PM - 7:30 PM), Friday, September 21 (8:00 AM - 7:00 PM) and Saturday, September 22 (9:00 AM - 5:00 PM). 320 Renshar Drive, Auburn. Something for everyone with over 2,000 items for sale!
- Dog Kennel: 10'L x 10'W x 6'H. Includes top. Like New. \$200. Call (989) 577-1210.
- New pants. Size 12. Red and white. \$12. Call (989) 402-1007 or (989) 528-0347.
- New shoes. Size 9. \$5. Call (989) 402-1007 or (989) 528-0347.
- Dressy jacket. Size Medium. With beautiful beads. \$100. Call (989) 402-1007 or (989) 528-0347.
- Sewing machine desk with drawer. Brown Antique-refurbished. \$150. Call (989) 402-1007 or (989) 528-0347.
- Futon. Light brown. Very good condition. \$150. Call (989) 402-1007 or (989) 528-0347.