



CERNER FLASH

06/05/2018

Single Document Scanners & Printers

First Item:

We have received multiple reports of users unplugging devices from the USB port. This is causing a massive disruption to insuring devices are working correctly. Moving the device to different ports will keep Field Services from being able to properly triage.

Second Item:

Scanners must be powered on prior to logging into Citrix for them to work.