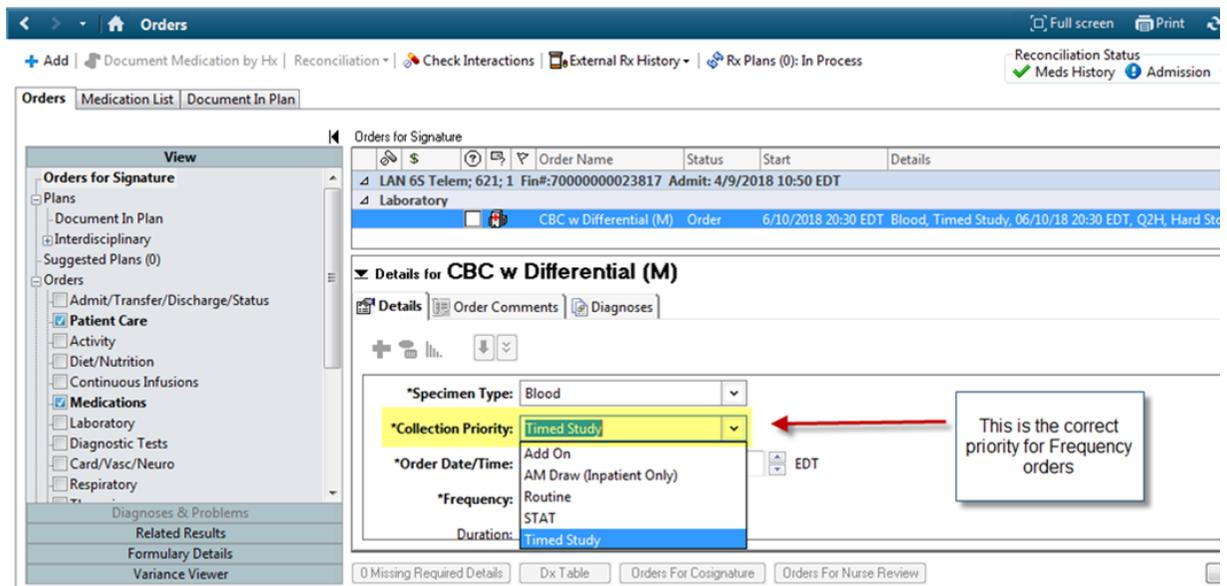


06/11/2018

## ENSURING THAT ORDERS PLACED IN CERNER ARE NOT CANCELLED IN MLAB

- **Issue:** Orders placed in Cerner with a frequency of **Routine** were being cancelled by an established MLAB rule as duplicates.
- **General Solution:** Frequency orders must be placed in Cerner as **Timed** instead of Routine to avoid the duplicate cancelling in MLAB.
  - a. Cerner PowerPlans with Routine Frequency Orders have been updated to switch the orders from Routine to Timed.
  - b. Orders not in Powerplans that are being placed individually as frequency orders should be placed as **timed** orders and not as routine orders.



The screenshot shows the Cerner Orders interface. The main window displays an order for "CBC w Differential (M)" with a status of "Order" and a start date of "6/10/2018 20:30 EDT". The "Details" section for this order is expanded, showing the following fields:

- \*Specimen Type: Blood
- \*Collection Priority: **Timed Study** (highlighted in yellow)
- \*Order Date/Time: Add On, AM Draw (Inpatient Only), EDT
- \*Frequency: Routine
- Duration: Timed Study

A red arrow points from a callout box on the right to the "Timed Study" selection in the "Collection Priority" dropdown. The callout box contains the text: "This is the correct priority for Frequency orders".