Welcome! Thank you for choosing McLaren Greater Lansing for your surgical procedure. It is our mission to make your visit as pleasant and informative as possible. Please let us know how we can be of any assistance.

Date and Time of Surgery: ______________________________________________________________

*Arrival time is 2 hours prior to your surgery time. Specifics will be given to you during your phone interview.

Location:

☐ Greenlawn campus: 401 W. Greenlawn Ave., Lansing, MI 48910
☐ Pennsylvania campus: 2727 S. Pennsylvania Ave, Lansing, MI 48910

Bring with you to the hospital:

- Driver’s License (or picture ID) and Insurance Card(s)
- Copy of your Durable Power of Attorney for Health Care (DPOA) - if you have one
- A case for contacts or glasses—if needed
- Wear loose, comfortable clothing, and flat heeled shoes

Important:

- Leave all valuables at home, including any jewelry or body piercings. McLaren Greater Lansing is not responsible for lost items.
- Only one adult visitor may be at the bedside at any time. Children age 12 and younger are NOT allowed to visit at the bedside, unless special circumstances exist.

Outpatient surgery:

Make arrangements for a responsible adult to come to the hospital, remain at the hospital until you are discharged, and be at home with you for 24 hours following the anesthesia or sedation. You must have an adult drive you home. Patients should not drive, sign important documents, or consume alcoholic beverages for 24 hours following their surgery.

Arrival and Parking:

Greenlawn campus:
ALL PATIENTS REPORT TO THE ADMITTING DESK VIA THE PATIENT ENTRANCE
Parking is free and convenient in the front of the building

Pennsylvania Campus:
ALL PATIENTS REPORT TO THE ADMITTING DESK VIA THE PATIENT ENTRANCE
Parking is free and convenient in the front of the building

**Please watch the Preparing for your Procedure—Greenlawn video on the McLaren website:
www.mclaren.org/lansing/PreparingforYourProcedure

**Please watch the Preparing for your Procedure—Pennsylvania video on the McLaren website:
www.mclaren.org/lansing/PreparingforYourProcedure
Pre-Surgery Checklist: please note—completing these items will make your day of surgery a much smoother experience.

☐ Step #1—Call McLaren Greater Lansing to pre-register 7-14 days before Surgery

Call between 8:00 am and 4:30 pm Monday—Friday to pre-register
- 975-2924 to register for Penn Surgeries
- 975-2917 to register for Greenlawn Surgeries
- 975-2910 to register for Penn Colonoscopy & EGD

*Please note: patients can pre-register online @ www.mclaren.org/lansing/PreparingforYourProcedure

Have Ready:
- Drivers License, Social Security Card and Insurance Card(s)
- Co-Pay/Deductible are due prior to or at time of service.
- *If Auto related— we will need Auto Insurance & Claim#
- *If Workers Comp— we will need Claim# and date of injury

- You may be transferred to the PreOp Visit department to facilitate your phone interview with a Registered Nurse at this time (Step #2)

☐ Step #2—Pre-Op Visit Phone Interview with Registered Nurse

The PreOp Visit RN will contact you within 5-10 business days before your scheduled surgery. If you have not heard from the nurse within 5 business days before surgery, please call:

- **Greenlawn procedures:** 975-7475
- **Pennsylvania procedures:** 975-3025
- **Endoscopy procedures:** 975-3025 or 975-3276

You will be transferred to the nurse assigned to your chart. If she is on the line with another call, please leave a detailed message and she will return your call as soon as possible.

Thank you!

Have Ready:
- Family Physician and any other Physician(s) names and phone numbers
- Allergies (including drugs, latex, dyes, foods, tape, and environmental)
- Current Medications (Include prescriptions, inhalers, eye drops, over the counter vitamins and herbals.)
- Have the name, dose, and frequency ready.
- Past surgeries and hospitalizations
- Any medical history (i.e. diabetes, heart disease, high blood pressure, etc.)