



DOING WHAT'S BEST.

Dear Patient,

Welcome to McLaren Orthopedic Hospital! We appreciate the opportunity to participate in your care and look forward to showing you our 'every patient every time' philosophy.

McLaren Orthopedic Hospital is fortunate to have a team of physicians, nurses, and support staff who are dedicated to helping patients and providing extraordinary care.

We understand that no one looks forward to spending time in a hospital. We want to make your stay as comfortable and pleasant as possible. At McLaren Orthopedic Hospital, we always strive for excellence in treatment and outcomes. We work hard to deliver customer service that exceeds the expectations of our patients and their families.

We care what you think and welcome your comments. We invite you to contact our Patient Advocate at (517) 975-8506, or my office at (517) 975-1104 regarding your stay at McLaren Orthopedic Hospital.

Thank you for choosing McLaren Orthopedic Hospital for your health care needs.

Again, welcome.

Sincerely,

A handwritten signature in black ink that reads 'John M. Patterson'.

John M. Patterson, MPA, LRT
Administrator
McLaren Orthopedic Hospital