



Dear Patient,

Thank you for choosing McLaren Greater Lansing for your health care needs. We understand that undergoing a surgery, procedure, or simply needing medical attention can make you feel uneasy—that's why we've dedicated ourselves to not only treat you, but treat you well.

At McLaren Greater Lansing, our team of physicians, nurses, and essential staff collaborate to provide nothing less than exceptional care for Every Patient, Every Time.™ Our clinical expertise, quality outcomes, safe environment and compassionate team members are key reasons your physician has recommended McLaren Greater Lansing. The greatest reason, however, is our reputation for being at your side, every step of the way.

Please do not hesitate to speak with any McLaren team member should you have any questions or concerns during your stay with us. We are always available and willing to help.

Thank you again for choosing McLaren Greater Lansing. If there is anything I can do to make your stay exceptional, please don't hesitate to contact me, Glenda Cross, at (517) 975-6252.

Glenda Cross RN, MSN, MBA
Director Patient Care Services