

# Oral Evaluation, Dental Services (OED)

*By collaborating, we can improve health outcomes for your patients, our members. This MDwise tip sheet provides best practices and tips that can optimize HEDIS scores and identify opportunities to improve patient care.*

## What Is the Measure?

This measure assesses the percentage of members under 21 years of age who received a comprehensive or periodic oral evaluation by a dental provider during the measurement year.

## How Does the Dental Services Measure Work?

The National Committee for Quality Assurance (NCQA) recommends tracking annual dental visits with a dental practitioner, a HEDIS measure, for our members. MDwise uses a company called DentaQuest to provide dental services for Hoosier Healthwise and Healthy Indiana Plan (HIP) members. Please refer our members to a participating, qualifying dental provider, if they don't already have one. Once the dental provider submits our member's claim, the HEDIS annual dental visit will be documented.

➤ To find a dentist, visit: [Find A Dentist search](#)



For more information about taking care of your teeth and covered dental services, please read [our brochure \(English\)](#) | [our brochure \(Spanish\)](#) | [our brochure \(Burmese\)](#). For questions regarding eligibility for dental services, finding a dentist, benefits or other questions, call DentaQuest toll-free at (844) 231-8310. Hours are Monday through Friday from 8:00 a.m. to 8:00 p.m. TTY/ TDD users should call (800) 743-3333.

## Recommendations for Success:

- **Establish a dental home for your patients;** have an ongoing relationship between a pediatric dentist (if available) and the patient's family, including all oral health aspects.
- **Refer your patients** for a dental screening at least annually.
- **Remind patients** of the dental benefits.
- **Help patients** schedule an appointment to see a dentist.
- **Remind expectant mothers** to make dental appointments for the baby either at the eruption of the first tooth or by the age of one (1) year.
- **Send parents reminders** every six (6) months to schedule periodic exams, prophylaxis (cleanings) and fluoride treatments.
- **Remind patients** to brush their teeth for two (2) minutes, two (2) times a day, and floss daily as soon as the teeth start touching.
- **Educate patients** to supervise their young child's toothbrushing.
- **The PCP has a vital role** in the ability to impact the OED measure. Parents/caregivers may not be aware of dental benefits and/or the need for children to start dental visits by the age of one (1) year or when the first tooth erupts.



## IHCP-Covered Codes for Dental Provider Claims:

Description	Codes
Dental Codes	CDT: D0120, D0145, D0150