

# Mecosta County

## Community Resource Guide



Resources assembled by:



PHYSICIAN PARTNERS

2022

Available at <http://www.mclaren.org/mclaren-physician-partners/resources.aspx>

2022

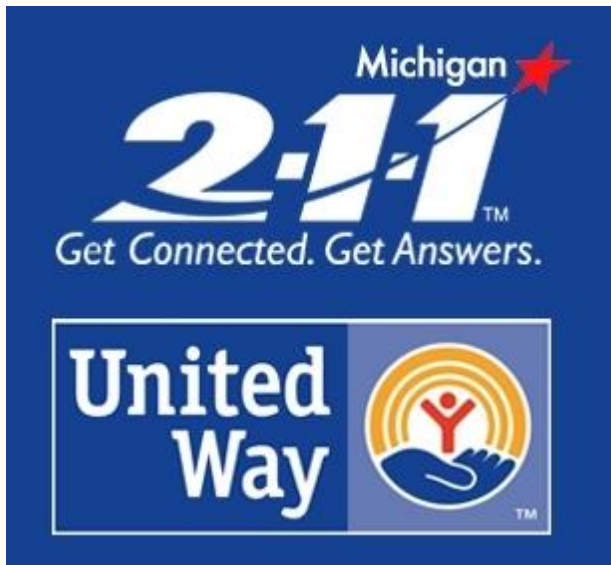
Mecosta  
County  
Community  
Resource  
Guide

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[A guide to services in your community]

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**ABUSE & PROTECTIVE SERVICES**

- Children and Adult Protective Services (CPS) (855) 444-3911
- Common Ground Crisis Line (800) 231-1127
- Crisis Hotline REASON to <https://13reasonswhy.info> 741741
- Equality Michigan (313) 537-7000
- Faith Trust Institute (206) 634-1903
- HAVEN Crisis Line (877) 922-1274
- LGBT Hotline (212) 714-1141
- Love Is Respect Hotline (866) 331-9474
- Michigan Coalition to End Domestic & Sexual Violence (MCEDSV) (517) 347-7000
- Narcotics Anonymous 24/7 (800) 230-4085
- National Domestic & Sexual Violence Helpline (800) 799-7233
- National Human Trafficking Resource Center (888) 373-7888
- RAINN Hotline (sexual assault hotline) (800) 656-4673
- Safe Center Crisis Hotline 24/7 (877) 952-7283
- Stop It Now! Hotline (888) 773-8368
- Suicide Prevention (800) 273-8255
- Third Level Crisis Line (800) 442-7315
- Victim Connect (stalking hotline) (855) 484-2846

**ADULT AGING SERVICES**

- McLaren Home Care (866) 323-5974
- Area on Aging (800) 858-1637

- Area Agency on Aging of Western Michigan (616) 456-5664
- Crisis Services for the Elderly (517) 483-7205
- HAP Senior Plus (800) 868-3153
- Meals on Wheels (800) 632-7334
- Mecosta County Commission on Aging (231) 972-2884
- Medicare (800) 633-4227
- Michigan Medicare/Medicaid Assistance Program (800) 803-7174
- Social Security Administration (800) 772-1213

**Adult Day Services**

- Little Red House (616) 846-5720
- Wexford County Council on Aging (231) 775-0133

**Adult Foster Care**

- Papas Place Adult Daycare (231) 465-4160
- Riverview Adult Foster Care (231) 307-3087

**Alzheimer's & Dementia Support**

- Alzheimer's Association & Helpline (800) 272-3900
- Alzheimer's Support Group – Big Rapids (231) 796-3185
- Area Agency on Aging of Western Michigan (616) 456-5664

**Assisted Living**

- Big Rapids Fields Assisted Living (231) 598-9230
- Commission on Aging (231) 972-2884
- Evergreen Terrace Assisted Living (231) 527-1050
- Harmony Pines (231) 796-4757

**ANIMAL SUPPORT**

- Animal Control (231) 796-2221
- Animal Rescue Coalition (231) 796-2683

**Animal Shelters**

- Arc of Mecosta County (231) 796-2683

## **COUNTY & City RESOURCES**

### **County Offices**

Administration	(231) 796-2505
Building/Zoning	(231) 592-0105
Clerk	(231) 592-0783
Drain Commissioner	(231) 592-0103
Equalization	(231) 592-0108
Register of Deeds	(231) 592-0148
Treasurer	(231) 592 0169
District Health Dept #10 – Mecosta County	(231) 592-0130

### **Courts**

49 <sup>th</sup> Circuit Court	(231) 592-0780
Adult Probation & Parole	(231) 592-0140
Friend of the Court	(231) 592-0115
Probate	(231) 592-0135
77 <sup>th</sup> District Court Adult Probation	(231) 592-0190
77 <sup>th</sup> District Court Criminal/Traffic	(231) 592-0794
77 <sup>th</sup> District Court Civil	(231) 592-0799
77 <sup>th</sup> District Court Juvenile Division	(231) 592-0131

### **Cities**

Big Rapids	(231) 592-4000
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### **Townships**

Aetna	(231) 856-4480
Austin	(231) 823-9704
Big Rapids	(231) 796-3603
Chippewa	(231) 867-3777
Colfax	(231) 796-3122
Deerfield	(231) 856-7008
Fork	(989) 382-7816
Grant	(231) 796-4713
Green	(231) 796-6201
Hinton	(231) 352-8490
Martiny	(231) 867-3387
Mecosta	(231) 796-8935
Millbrook	(989) 561-2838
Morton	(231) 972-7138
Sheridan	(989) 382-8606
Wheatland (Remus)	(989) 967-8252

### **Villages**

Barryton	(989) 382-7822
Mecosta	(231) 972-7614
Morley	(231) 856-4582
Stanwood	(231) 349-6349

## **DISABILITY/SPECIAL NEEDS RESOURCES**

Area Agency on Aging of Western Michigan	(888) 456-5664
Autism Society of MI	(800) 328-8476
Children’s Special Healthcare Services	(800)359-3722
Disability Network	(800) 782-4160
GiGi’s Playhouse (Down Syndrome Resources)	(847) 885-6149
Michigan Commission for the Blind	(800) 292-4200
Medicare/Medicaid Assistance Program (MMAP)	(800) 803-7174
Muscular Dystrophy Association	(800) 572-1717
Paralyzed Veterans of America	(800) 638-6782
Relay Center for Deaf/Hard of Hearing	(844) 578-6563 7-1-1
Social Security Administration	(800) 772-1213
The Family Center for Children & Youth with Special Health Care Needs	(800) 359-3722
United Cerebral Palsy of Michigan	(800) 828-2714
Vocational Rehabilitation	(800) 257-4850
Michigan Commission for the Deaf	

## **EDUCATION & TRAINING**

American Red Cross Special Education and Early Intervention Services	(800) 733-2767 (888) 320-8384
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### **Adult Programs**

American Red Cross	(800) 733-2767
Big Rapids Public Schools	(231) 796-2627
Chippewa Hills MOSAIC School	(989) 967-8150
Mecosta Osceola ISD	(231) 924-0470
Mecosta-Osceola Intermediate School District	(231) 796-3543
Michigan Works! Hope Network GED	(231) 796-0049
Tuition Incentive Program	(888) 447-2687

## Childcare Centers & Preschools

DeVries	(231) 796-2379
Great Start Readiness Program (GRSP) - Mecosta-Osceola Intermediate School District	(231) 592-9605
Mecosta County Head Start – Contact Mid-Michigan Community Action Agency	(231) 796-4664
Carmen’s Day Care	(231) 527-2273
Huntley’s Clubhouse	(231) 307-3037
St. Mary’s Catholic School Latchkey Program	(231) 796-6731
St. Michael’s Catholic Pre-School	(989) 967-3681
St. Peter’s Lutheran School	(231) 796-6684
Tadpoles Child Care	(989) 289-5241

## Colleges/Career Centers

Ferris State University	(231)591-2000
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## Libraries

Barryton Public Library	(989) 382-5288
Big Rapids Community Library	(231) 216-8942
Morton Twp Library –	(231) 972-8315
Walton Erickson Public Library	(231) 856-4298
Wheatland Township Library	(989) 967-8271

## School Districts

Big Rapids Public Schools	(231) 796-2627
Chippewa Hills School District	(989) 967-2000
Crossroads Charter Academy	(231) 796-9041
Morley Stanwood Community Schools	(231) 856-4392
Mecosta-Osceola Int School District	(231) 796-3543
St Mary Catholic School	(231) 796-6731
St Michael Catholic School	(989) 967-3681
St Peter’s Lutheran School	(231) 796-6684

## Youth Programs

4H Mecosta County Office	(231) 592-0792
Boy Scouts Michigan	(517) 940-4210
Crossroads Council	
Girl Scouts of Michigan Shore to Shore	(616) 784-3341
Youth Attention Center	(231) 592-0129

## EMERGENCY & DISASTER SERVICES

### **Ambulance, Fire and Police**

**911**

American Red Cross	(800) 733-2767
Big Rapids Dept of Public Works	(231) 592-4015
Center for Disease Control and Prevention	(800) 232-4636
Great Lakes Energy	(888) 485-2537
Meceola Consolidated	(231) 796-4811
Central Dispatch NON EMERGENCY NUMBERS	
Mecosta County	
Mecosta County Emergency Mgmt	(231) 592-9484
Poison Control	(800) 222-1222

### Law Enforcement

Big Rapids Public Safety	(231) 527-0005
Mecosta Community Corrections	(231) 592-0126
Mecosta County Sheriff Dept	(231) 592-0150

## EMPLOYMENT ASSISTANCE

Michigan Council of Rehabilitation Services	(517) 483-2826
Michigan Indian Employment & Training	(800) 591-8820
Michigan Works! Big Rapids	(231) 796-0049
Trillium Staffing	(866) 246-0185
Onpoint Employment Solutions	(231) 709-8002
Unemployment Office Hotline	(866) 500-0017

## FINANCIAL ASSISTANCE

MSHDA Toll Free	(517) 335-9953
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### Tax Assistance

H & R Block	(231) 796-9221
Jackson Hewitt & Tax Service	(855) 301-1040
Lake Michigan Accounting Services LLC	(231) 796-3332
My Free Taxes	www.myfreetaxes.com

## **FITNESS, RECREATION & REHABILITATION**

MI Rehab Service	(877) 901-7398
Planet Fitness	(231) 660-0006
Rehabilitation Institute of MI	(313) 745-1203

### **Parks & Recreation**

Big Rapids Parks & Recreation	(231) 592-4038
Convention & Visitors Bureau	(231) 796-7640
Mecosta County Park Commission	(231) 832-3246
Wheatland Music Organization	(989) 967-8879

## **FOOD PANTRIES, CLOTHING & HOUSEHOLD ASSISTANCE**

American Red Cross	(800) 733-2767
Area on Aging	(800) 858-1637
Barryton Area Mobile Food Pantry	www.bamfp.org

Food Bank Council of MI Pantries

[www.fbmic.org/resources.find-a-food-bank](http://www.fbmic.org/resources.find-a-food-bank)

God's Helping Hands	(989) 967-8581
Goodwill	(231) 796-5400
Insight Pregnancy Services	(231) 335-2413
Meals on Wheels	(231) 972-2884
Mecosta Co Dept of Health & Human Services	(231) 796-4300
Mid-Michigan Community Action Agency (MMCAA)	(231) 660-0271
Project Starburst	(231) 796-5342
Salvation Army	(231) 796-5597
Manna Pantry of Big Rapids	(231) 408-2940
WIC (Women, Infants & Children)	(800) 942-1636

## **HEALTHCARE SERVICES**

Center for Disease Control & Prevention (CDC)	(800) 232-4636
Children's Special Healthcare Services	(800) 359-3722
District Health Dept #10 – Mecosta County	(231) 592-0130
MI HIV/STD Hotline	(800) 872-2437
Veteran Affairs	(844) 698-2311

## **Clinics & Hospitals**

McLaren Central Michigan Hospital	(989) 772-6700
McLaren Central ReadyCare	(989) 773-1166
McLaren Home Care	(866) 323-5974
McLaren Central Michigan Outpatient Rehabilitation	(989) 779-5604
McLaren Central Michigan Visiting Nurse	(989) 772-6700
Karmanos Cancer Institute	(800) 527-6266
Hope House Free Medical Clinic	(231) 598-9500
Michigan HIV/STD Hotline	(800) 872-2437
Michigan Primary Care Partners	(231) 972-2710
Obstetrics and Gynecology of Big Rapids	(231) 796-8665
Spectrum Health	(231) 796-8691
Spectrum Health Family Practice Office	(231) 796-3200
Spectrum Health Kelsey	(989) 352-7211
Spectrum Health OB/GYN	(231) 592-4200

## **Dental Resources**

Dental Clinics North	(877) 321-7070
Dental Hygiene Health Services	(989) 385-5174
Dental Lifeline Network	(303) 534-5360
Ferris State Dental Clinic	(231) 591-2260
Michigan Donated Dental Services Program	(800) 589-2632
Mobile Care Group	(248) 809-6398

## **Hearing Assistance**

HearUSA	(616) 954-1895
Relay Center for Deaf/Hard of Hearing	7-1-1
Vision and Hearing-Free Screening District Health Department #10	(231) 873-2193

## **Medical Equipment & Loan Closets**

Adaptive Environments-Home Lifting Systems	(800) 355-5438
ALS of Michigan Equipment	(800) 882-5764
Alternatives in Motion	(616) 493-2620
Commission on Aging	(231) 972-2884
Michigan Assistive Technology Loan Fund	(800) 828-2714

Muscular Dystrophy Association	(800) 572-1717
One-Drop Diabetes Support & Supplies ( <a href="http://onedrop.today">http://onedrop.today</a> )	(800) 437-1474
Paralyzed Veterans of America	(800) 638-6782
Strive Medical – Catheters & Wound Care	(888) 771-9229
The National Federation of the Blind	(410) 659-9314
United Cerebral Palsy Michigan	(800) 828-2714

### Mental Health & Counseling Services

Access Alliance	(800) 448-5498
Boys Town National Hotline	(800) 448-3000
Community Mental Health for Central Michigan	(231) 796-5825
Common Ground Crisis Line	(800) 231-1127
Narcotics Anonymous 24/7	(800) 230-4085
National Domestic & Sexual Violence Helpline	(800) 799-7233
National Human Trafficking Resource Center	(888) 373-7888
National Council on Alcoholism & Drug Dependence (NCADD)	(800) 622-2255
Northland Counseling Center	(231) 592-8090
Problem Gambling Help-Line 24/7	(800) 270-7117
RAINN (Rape & Incest National Network)	(800) 656-4673
SEMCA	(800) 686-6543
Stop It Now! Hotline	(888) 773-8368
Substance Abuse Hotline	(800) 662-4357
Suicide Prevention	(800) 273-8255

### Substance Abuse

Alcoholics Anonymous	(800) 356-9996
CDC Hotline	(800) 232-4636
Community Mental Health for Central Michigan Big Rapids	(231) 796-5825
Narcotics Anonymous (NA) Hotline	(800) 230-4085
Narcotics Organization ( <a href="http://www.familiesagainstnarcotics.org/">http://www.familiesagainstnarcotics.org/</a> )	

National Council on Alcoholism & Drug Dependence (NCADD)	(800) 622-2255
SAMHSA Hotline	(877) 726-4727
SEMCA	(800) 686-6543
Substance Abuse Hotline	(800) 662-4357

### Urgent Cares

Urgent Care Express	(989) 773-9669
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### Vision Assistance

Cherry Street Clinic	(616) 235-7272
Crew & Boss Eye Associates	(231) 796-0010
Family Optometric Eye Centers	(231) 734-6218
Ferris State University Eye Center	(231) 591-2020
Michigan Commission for the Blind	(800) 292-4200
National Eye Institute	(301) 496-5248
The National Federation of the Blind	(410) 659-9314
Vision and Hearing-Free Screening District Health Department #10	(231) 873-2193

### HOUSING ASSISTANCE

American Red Cross	(800) 733-2767
MSHDA: Step Forward	(866) 946-7432
Veterans Toll Free Numbers	<a href="http://iris.custhelp.va.gov">iris.custhelp.va.gov</a>

### Emergency Shelters & Warming Centers

Our Brothers Keeper	(231) 629-8033
Our Brothers Keeper (Shelter)	(231) 629-8160

### Heating/Utility Assistance & Home Repairs/Weatherization

American Red Cross	(800) 733-2767
Area on Aging	(800) 858-1637
Great Lakes Energy	(888) 485-2537
Mecosta County Commission on Aging	(231) 972-2884
Mecosta County Dept of Health & Human Services	(231) 796-4300



Mecosta County Habitat for Humanity	(231) 629-8700
Mid-Michigan Community Action Agency (MMCAA)	(231) 796-4664
Project Starburst	(231) 796-5342
Salvation Army	(231) 796-5597
The Heat and Warmth Fund	(800) 866-8429

### Low Income Housing

Big Rapids Housing Commission	(231) 796-8689
Home Stretch (rental & purchase)	(231) 947-6001
Housing Voucher Programs (Section 8)	(877) 796-8883
HUD Rental Assistance	(800) 569-4287
Mecosta County Habitat for Humanity	(231) 629-8700
Mid-Michigan Community Action Agency (MMCAA)	(231) 796-4664
MSHDA Toll-free	(866) 946-7432
USDA Rural Development	(517) 324-5190

### LEGAL ASSISTANCE

Center for Civil Justice	(800) 724-7441
Lakeshore Legal Aid	(888) 783-8190
Legal Services of Eastern Michigan	(800) 322-4512
Michigan Dept of Civil Rights	(517) 335-3165
Michigan Indian Legal Services	(231) 947-0122
Michigan Senior Legal Hotline	(866) 400-9164
Social Security Administration	(800) 772-1213
Veterans Toll Free Numbers	iris.custhelp.va.gov

### PREGNANCY & PARENTING RESOURE

Child Safety Seat Inspection	(866) SEAT-CHECK
Insight Pregnancy Services	(231) 652-1548
LA LECHE	(800) 525-3243
Michigan Alliance for Families	(567) 938-0198

The Family Center for Children and Youth with Special Health Care Needs	(800) 359-3722
WIC (Women, Infants & Children)	(800) 942-1636
Women's Health Resource Line	(800) 994-9662

### PRESCRIPTION ASSISTANCE

#### Pharmacies

Martz & Shapely	(231) 796-7621
Hometown Pharmacy	
Meijer Pharmacy	(231) 527-0210
Big Rapids	
Magellan Rx Management	(800) 424-3312
Rite Aid Pharmacy	(231) 796-8659
Big Rapids	
Rite Aid Pharmacy	(231) 832-5542
Reed City	
RxAssist	<a href="http://www.rxassist.org">www.rxassist.org</a>
Walgreens Big Rapids	(231) 592-0385

#### Prescription Assistant Programs

Elder Prescription Insurance Program	(866) 755-6479
LifeSource Direct	(866) 340-4748
NeedyMeds	(800) 503-6897
Partnership for Prescription Assistance	<a href="http://www.pparx.org">www.pparx.org</a>
MiRx Discount Card	(866) 755-6479
RxAssist	<a href="http://www.rxassist.org">www.rxassist.org</a>
RX Outreach	(800) 769-3880

### SUPPORT GROUPS

Alcoholics Anonymous Hotline 24/7	(844) 244-3171
ALS of Michigan	(800) 882-5764
Alzheimer's Association 24/7 Helpline	(800) 272-3900
Area on Aging	(800) 858-1637
Autism Society of Michigan	(800) 328-8476
Common Ground Crisis Line	(800) 231-1127
Disability Network of MI	(800) 782-4160
Epilepsy Foundation of Michigan	(800) 377-6226
Equality Michigan	(313) 537-7000

HAVEN Crisis Line	(877) 922-1274
LGBT Hotline	(212) 714-1141
Love Is Respect Hotline	(866) 331-9474
Living On (Grief Support)	(800) 837-3630
Narcotics Anonymous 24/7	(800) 230-4085
National Domestic & Sexual Violence Helpline	(800) 799-7233
National Human Trafficking Resource Center	(888) 373-7888
National Council on Alcoholism & Drug Dependence (NCADD)	(800) 622-2255
Parkinson's	(800) 852-9781
Problem Gambling Help-Line 24/7	(800) 270-7117
RAINN (Rape & Incest National Network)	(800) 656-4673
SEMCA	(800) 686-6543
Stop It Now! Hotline	(888) 773-8368
Substance Abuse Hotline	(800) 662-4357
Suicide Prevention	(800) 273-8255
Survivors of Suicide Support	(800) 837-3630
WIC Program	(800) 942-1636
Women's Health Resource Line	(800) 994-9662

### **TRANSPORTATION**

Area on Aging	(800) 858-1637
Auto Safety Hotline	(888) 327-4236
Child Safety Seat Inspection	(866) SEAT-CHECK
Commission on Aging Transportation Service	(231) 972-2884
Dial-A-Ride	(231) 796-8675
Karmanos Cancer Institute	(800) 527-6266
Mecosta County Dept of Health & Human Services	(231) 796-4300
Mecosta Osceola Transit Authority (MOTA)	(231) 796-4896
Mobile Care Group Medical Transportation	(248) 809-6398
Veterans Toll Free Numbers	iris.custhelp.va.gov

### **TRIBAL SERVICE**

Michigan Department of Civil Rights	(517) 335-3165
Michigan Indian Employment and Training Services	(800) 591-8820
Michigan Indian Legal Services	(231) 947-0122
Michigan Indian Tuition Waiver	(517) 241-7748
Native American Affairs Office	(517) 335-7782
Nottawaseppi Huron Band of the Potawatomi Offices	(269) 729-5151
Saginaw Chippewa Indian Tribe	(989) 775-4000
U.S. Office of Indian Education	(202) 260-3774

### **VETERANS AFFAIRS**

CHAMPVA	(800) 733-8387
Disabled American Veterans	(877) 426-2838
Mecosta County Veteran Affairs	(231) 592-0124
Michigan Veterans Affairs	(800) 642-4838
Paralyzed Veterans of America	(800) 638-6782
Veterans Administration	(800) 827-1000
Veteran Affairs	(844) 698-2311
Veterans Crisis Line 24/7	(800) 273-8255
Veterans Toll Free Numbers	iris.custhelp.va.gov

### **VOLUNTEER OPPORTUNITIES**

American Red Cross	(800) 733-2767
Animal Rescue Coalition	(231) 796-2683
Area on Aging	(800) 858-1637
Food Bank Council of MI Pantries	
www.fbmic.org/resources.find-a-food-bank	
Habitat for Humanity	(231) 629-8700
Manna Pantry	(231) 408-2940
Mid-Michigan Community Action	(231) 796-4664
Project Starburst	(231) 796-5342

# IS IT AN EMERGENCY?

Clinic Name: \_\_\_\_\_ Office Phone: \_\_\_\_\_

AFTER HOURS Phone Number: \_\_\_\_\_

Our Preferred Urgent Care: \_\_\_\_\_

<b><u>Non-Urgent:</u></b>	<b><u>TeleHealth</u></b>	<b><u>Semi-Urgent:</u></b>	<b><u>Urgent:</u></b>
<p>You should make an appointment with your <b><u>Primary Care Physician</u></b></p> <ul style="list-style-type: none"> <li>• Cold/Flu Symptoms</li> <li>• Earaches</li> <li>• Mild Backaches</li> <li>• Mild Sprains</li> <li>• Rashes</li> <li>• Sore Throat/Cough</li> <li>• Toothaches</li> </ul>	<p><b><u>(Virtual Visits) Primary Care via Telehealth</u></b></p> <ul style="list-style-type: none"> <li>• Allergies</li> <li>• Bronchitis</li> <li>• Colds and Flus</li> <li>• COVID Symptoms</li> <li>• Earache</li> <li>• Headache</li> <li>• Hives</li> <li>• Insect Bites</li> <li>• Pink Eye</li> <li>• Rashes</li> <li>• Sinusitis</li> </ul> <p>If your provider does not offer Telehealth visits, consider using the <b><u>McLaren Now App</u></b>  <a href="http://mclaren.org/mclarennow">mclaren.org/mclarennow</a></p>	<p>Needs Medical Care and can wait a few hours. You should contact your <b><u>Primary Care Physician</u></b> and/or go to Urgent Care Facility for treatment</p> <ul style="list-style-type: none"> <li>• Accidents and Falls</li> <li>• Moderate Sprains</li> <li>• Moderate Backaches</li> <li>• Mild Breathing Difficulty (i.e. Asthma)</li> <li>• Minor Cuts with Controlled Bleeding</li> <li>• Eye Irritation/Redness</li> <li>• Cold/Flu Symptoms WITH fever</li> <li>• Vomiting/Diarrhea with Dehydration</li> <li>• Severe Sore Throat or Cough</li> <li>• Minor Broken Bones or Fractures (fingers/toes)</li> <li>• Skin Rashes and Infections</li> <li>• Urinary Tract Infections</li> <li>• Minor Injuries</li> <li>• Minor Burns</li> </ul>	<p>You should go to your nearest Hospital Emergency Department</p> <ul style="list-style-type: none"> <li>• Severe Chest Pain or Difficulty Breathing</li> <li>• Compound Fracture (bone protrudes through skin)</li> <li>• Convulsions/Seizures</li> <li>• Loss of Consciousness</li> <li>• Fever in Newborn (less than 3 months old)</li> <li>• Heavy, Uncontrollable Bleeding</li> <li>• Deep Knife or Gunshot Wounds</li> <li>• Moderate to Severe Burns</li> <li>• Poisoning</li> <li>• Serious Head/Neck or Back Injury</li> <li>• Pregnancy-Related Problems</li> <li>• Severe Abdominal Pain</li> <li>• Signs of Heart Attack (chest pain lasting longer than 2 minutes)</li> <li>• Signs of Stroke (loss of vision, sudden numbness, weakness, slurred speech or confusion)</li> <li>• Suicidal or Homicidal Thoughts/Feelings</li> <li>• Vomiting up Blood</li> </ul>

When in doubt, patients who feel their symptoms require immediate medical attention may choose to go to a hospital emergency department, where medical professionals can determine which level of care is required.