

# Jackson County

## Community Resource Guide



Resources assembled by:



PHYSICIAN PARTNERS

2023

Available at <http://www.mclaren.org/mclaren-physician-partners/resources.aspx>

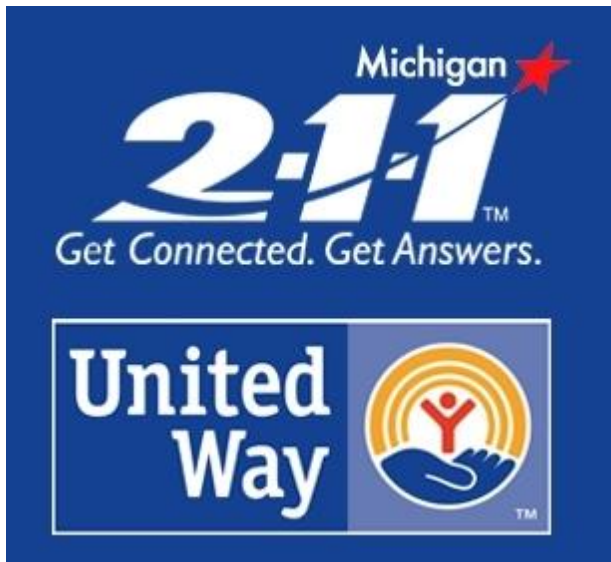
2023

Jackson  
County  
Community  
Resource  
Guide

[ A guide to services in your community]

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Area on Aging	(800) 858-1637
Choice Connections	(517) 262-1899
Crisis Services for the Elderly	(517) 483-7205
HAP Senior Plus	(800) 868-3153
Henry Ford Allegiance Senior Health Center	(517) 205-3273
Home Instead Senior Care	(517) 788-7997
Jackson Department on Aging	(517) 788-4364
McLaren Home Care	(866) 323-5974
Meals on Wheels	(800) 632-7334
Medicare	(800) 633-4227
Medicare/Medicaid Assistance Program	(800) 803-7174
Region 2 Area Agency on Aging	(800) 335-7881
Social Security Administration	(800) 772-1213
Visiting Angels Living Assistance Services	(800) 365-4189

## **ABUSE & PROTECTIVE SERVICES**

## **Assisted Living**

<b>FOR EMERGENCY SERVICES CALL</b>	<b>911</b>
Children & Adult Protective Services	(855) 444-3911
Common Ground Crisis Line	(800) 231-1127
Equality Michigan	(313) 537-7000
HAVEN Crisis Line	(877) 922-1274
LGBT Hotline	(212) 714-1141
Love is respect Hotline	(866) 331-9474
Michigan Coalition to End Domestic & Sexual Violence	(517) 347-7000
Narcotics Anonymous 24/7	(800) 230-4085
National Child Abuse Hotline	(800) 422-4453
National Domestic & Sexual Violence Hotline	(800) 799-7233
National Human Trafficking Resource Center	(888) 373-7888
RAINN (Rape & Incest National Network)	(800) 656-4673
Safe Center Crisis Hotline 24/7	(877) 952-7283
Sexual Assault Helpline	(800) 656-4673
Stop it Now! Hotline	(888) 773-8368
Suicide Hotline	9-8-8
Suicide Prevention	(800) 723-8255
Third Level Crisis Line	(800) 442-7315
The Trevor Project Youth LGBTQ Crisis & Suicide Hotline	(866) 488-7386
Victim Connect (stalking hotline)	(855) 484-2846

Arbor North Living Center	(517) 787-8000
Arbor Woods Assisted Living	(866) 213-2011
A Place for Mom	
Brightside Assisted Living and Memory Care	(517) 787-4151
Countryside John Ganton's Planned Adult Community	(517) 787-4150
Lloyd Ganton's Retirement Centers	(517) 750-0500
Vista Grande Villa	(517) 787-0222
Trellis Gardens	(517) 787-0222

## **DISABILITY & SPECIAL NEEDS RESOURCES**

Autism Society of MI	(800) 328-8476
Children's Special Healthcare Services	(800) 359-3722
Department of Human Services	(517) 780-7400
Disability Connection	(517) 782-6054
Disability Network of MI	(800) 782-4160
<a href="http://www.dnmichigan.org">www.dnmichigan.org</a>	
GiGi's Playhouse(Downs Syndrome Resources)	(248) 557-9899
Medicare/Medicaid Assistance Program	(800) 803-7174
Michigan Alliance for Families	(800) 552-4821
Michigan Commission for the Blind	(800) 292-4200
Michigan Commission for the Deaf	(517) 507-5223
Michigan Dept. of Education – Office of Special Education & Early Intervention Services	(888) 320-8384

## **ADULT AGING SERVICES**

Alzheimer's Association and Helpline	(800) 272-3900
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Michigan Rehabilitation Services	(517) 780-7450
Muscular Dystrophy association	(800) 572-1717
Paralyzed Veterans of America	(800) 638-6782
Region 2 Area Agency on Aging	(800) 335-7881
Relay Center for Deaf/Hard of Hearing	7-1-1
Social Security Administration	(800) 772-1213
The Family Center for Children and Youth with Healthcare Needs	(800) 359-3722
United Cerebral Palsy of MI	(800) 828-2714
Vocational Rehabilitation Michigan	(800) 257-4850
Commission for the Deaf	

## **EMERGENCY & DISASTER SERVICES**

<b>Ambulance, Fire and Police</b>	<b>911</b>
American Red Cross	(313) 833-4440
Health Department	(517) 788-4420
Jackson Community Ambulance	(517) 787-5700

## **FINANCIAL ASSISTANCE**

Department of Human Services	(517) 780-7400
Mission of Hope Cancer Fund	(517) 782-4643
MSHDA	(866) 946-7432

## **EMPLOYMENT ASSISTANCE**

Unemployment Office Hotline	(866) 500-0017
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## **FOOD, CLOTHING & HOUSEHOLD ASSISTANCE**

American Red Cross	(800) 733-2767
Area on Aging	(800) 858-1637
Creator's Closet-Village of	(734) 433-1028
Waterloo United Methodist Church	(734) 475-1171
Early on: Helping Babies and Toddlers Staying on Track	(517) 768-1625
Food Bank Council of Michigan (Pantries)	
<a href="http://www.fbcmich.org/resources/find-a-food-bank">www.fbcmich.org/resources/find-a-food-bank</a>	
Meals on Wheels	(888) 370-7184
Salvation Army	(517) 782-7185
United Way	(517) 784-0511
WIC	(800) 942-1636

## **HEALTHCARE SERVICES**

Centers for Disease Control	(800) 232-4636
Children's Special Healthcare Services	(800) 359-3722
Community Action Agency	(517) 784-4800
Michigan HIV/AIDS Hotline	(800) 872-2437
United Way of Jackson	(517) 784-0511
Veteran Affairs	(844) 698-2311

## **Clinics & Hospitals**

Center for Family Health	(517) 748-5500
Children's Special Health Care Services	(517) 788-4422
Henry Ford Allegiance Health	(517) 205-4800
Henry Ford Allegiance Health Diabetes Education Center	(517) 205-2100
Henry Ford Allegiance Women's Health Center	(517) 205-4377
Jackson County Health Department	(517) 788-4420
Karmanos Cancer Institute	(800) 527-6266
Maternal Infant Health Program	(517) 768-2114
McLaren Greater Lansing	(517) 975-7500
McLaren Home Care	(866) 323-5974
Michigan HIV/STD Hotline	(800) 872-2437
Planned Parenthood	(517) 784-1700

## **Dental Resources**

Center for Family Health	(517) 748-5500
Dental Lifeline Network	(517) 347-6994
Michigan Donated Dental Services Program	(800) 589-2632
Mobile Care Group dental care for homebound/nursing & assisted care facilities	(248) 809-6398
Smiles on Wheels	(517) 740-7422
The University of Michigan School of Dentistry	(734) 763-6933

## **Hearing Assistance**

Beltone Hearing Aid Center	(517) 788-7677
HearingLife	(517) 879-2238
Hear Michigan	(517) 236-7878
Relay Center for Deaf/Hard of Hearing	7-1-1

## **Medical Equipment & Loan Closets**

Adaptive Environments – Home lifting systems	(800) 355-5438
ALS of Michigan	(800) 882-5764
GiGi's Playhouse	(847) 885-6149

Michigan Assistive Technology Loan Fund (800) 828-2714  
 Michigan CPAP Bank CPAP, BiPAP, ASV, AVAPS and supplies (734) 232-3964  
 Muscular Dystrophy Association (800) 572-1717  
 One-Drop Diabetes Support & Supplies (800) 437-1474  
 Paralyzed Veterans of America (800) 638-6782  
 The National Federation of the Blind (410) 659-9314  
 United Cerebral Palsy Michigan (800) 828-2714

### Mental Health & Counseling Services

24-Hour Crisis (800) 284-8288  
 Access Alliance (800) 448-5498  
 Arbor Hills Psychological Services (517) 750-3869  
 Boys Town National Hotline (800) 448-3000  
 Catholic Charities of Jackson (517) 782-4616  
 Common Ground Crisis Line (800) 231-1127  
 Family Services and Children's Aid (517) 787-7920  
 Henry Ford Allegiance Behavioral Health & Access Center (517) 205-5971  
 Integro, LLC (517) 789-1234  
 LifeWays-Community Mental Health Services (517) 789-1200  
 Military One Source (800) 342-9647  
<https://www.militaryonesource.mil>  
 Narcotics Anonymous 24/7 (800) 230-4085  
 National Alliance on Mental Illness (800) 950-6264  
 National Council on Alcoholism and Drug Dependence (NCADD) (800) 622-2255  
 National Domestic & Sexual Violence Helpline (800) 799-7233  
 National Human Trafficking Resource Center (888) 373-7888  
 Patricia J. LaFave Ph.D and Associates P.C (517) 782-2442  
 Problem Gambling Help-Line 24-hours, 7-days (800) 270-7117  
 RAINN (Rape & Incest National Network) (800) 656-4673  
 Recovery Technology (517) 780-3336  
 SEMCA (800) 686-6543  
 Stop It Now! Hotline (888) 773-8368  
 Substance Abuse Hotline (800) 662-4357  
 Suicide Prevention (800) 273-8255  
 Training and Treatment Innovations (517) 782-0010 x1

Brown's Advanced Care Pharmacy (517) 750-2180  
 CVS Pharmacy (517) 788-5359  
 Elder Prescription Insurance Program (866) 747-5844  
 LifeSource Direct Rx Discount Card-Uninsured/Underinsured (866) 340-4748  
 Meijer Pharmacy (517) 783-0010  
 MiRx Discount Card (866) 755-6479  
 MMAP (800) 803-7174  
 NeedyMeds (800) 503-6897  
 NeedyMeds (800) 503-6897  
 Partnership for Prescription Assistance [www.pparx.org](http://www.pparx.org)  
 Rite Aid Pharmacy (517) 780-9535  
 RX Outreach (800) 769-3880  
 RxAssist [www.rxassist.org](http://www.rxassist.org)  
 Veteran's Prescription Coverage (517) 788-4425  
 Walgreen's Pharmacy (517) 783-1803  
 Walmart Pharmacy (517) 817-0378  
 Weatherwax Pharmacy (517) 750-2550  
 Welcome Pharmacies Inc (517) 787-2132

### Rehabilitation

Children's Center for Growth and Development (734) 821-6915  
 Comprehensive Speech & Therapy Center (517) 750-4777  
 Comprehensive Speech & Therapy Center, Inc (517) 750-4777  
 Galaxy Brain and Therapy Center (844) 816-0226  
 Genesis Rehabilitation Services (517) 879-1505  
 Helping Hand Autism Services - Jackson (844) 854-6878  
 Henry Ford Allegiance Physical Rehabilitation - Jackson (517) 205 7252  
 Jackson County ISD An Educational Service Agency (517) 768-5196  
 Level Eleven Trenton, MI (734) 671-1923  
 MetroEHS Pediatric Therapy – Speech, Occupational & ABA Centers (313) 278-4601  
 Probility Physical Therapy (734) 913-0300  
 ProMedica Total Rehab - Adrian (517) 577-0293

### Pharmacies & Prescription Assistance

### Substance Abuse

Addictions & Drug Abuse Referral Hotline	(800) 662-4357
Alcoholics Anonymous	(800) 356-9996
CDC Hotline	(800) 232-4636
Henry Ford Abuse Center Jackson Outpatient	(517) 205-2732
Henry Ford Allegiance Health Tobacco Treatment Services	(517) 205-7444
Henry Ford Substance Abuse Center Jackson Inpatient	(517) 205-4001
Narcotics Anonymous (NA) Hotline	(800) 230-4085
National Council on Alcoholism & Drug Dependence (NCADD)	(800) 622-2255
SEMCA	(800) 686-6543
Substance Abuse Hotline	(800) 662-4357
Victory Clinical Services	(517) 784-2929

### Urgent Care

IEP Urgent	(517) 539-3018
Jackson Urgent	(517) 888-6348
WellNow Urgent Care	(517) 395-2246

### Vision Assistance

Children's Special Health Care Services	(517) 788-4422
Lion's Club	(517) 789-1950
Michigan Commission for the Blind	(800) 292-4200
National Eye Institute	(301) 496-5248
Vision USA	(800) 766-4466

## HOUSING ASSISTANCE

Action Agency	(800) 443-5518
American Red Cross	(800) 733-2767
Area on Aging	(800) 858-1637
Community Action Agency	(517) 784-4800
Heat and Warmth Fund	(800) 866-8429
HUD Rental Assistance	(800) 569-4287
Jackson Housing Center	(517) 764-7642
Jackson Housing Commission	(517) 787-1188
MSHDA: Step Forward	(866) 946-7432
USDA Rural Development	(517) 324-5190
Veterans TOLL Free Numbers	<a href="https://www.militaryonesource.mil">iris.custhelp.va.gov</a>

### Emergency Shelters & Warming Centers

Aware, Inc	(517) 783-1638
Aware, Inc 24 Hour Crisis Hotline	(517) 783-2861
Jackson Interfaith Shelter	(517) 789-8735

## LEGAL ASSISTANCE

Center For Civil Justice	(800) 724-7441
Legal Services of Eastern Michigan	(800) 322-4512
Michigan Department of Civil Rights	(517) 335-3165
Michigan Indian Legal Services	(231) 947-0122
Michigan Senior Legal Hotline	(866) 400-9164
Military One Source	(800) 342-9647
<a href="https://www.militaryonesource.mil">https://www.militaryonesource.mil</a>	
Social Security Administration	(800) 772-1213
Veterans TOLL Free Numbers	<a href="https://iris.custhelp.va.gov">iris.custhelp.va.gov</a>

## LIBRARIES

CADL - Leslie Library	(517) 589 9400
Jackson County Genealogical	(517) 768-9266
Jackson District Library - Carnegie Library	(517) 788-4087
Jackson District Library - Concord Branch	(517) 905-1379
Jackson District Library - Eastern Branch	(517) 788-4074
Jackson District Library - Meijer Branch	(517) 788-4480
Jackson District Library - Spring Arbor	(517) 750-2030
Jackson District Library - Spring Arbor Branch	(517) 750-2030
Jackson District Library - Summit Branch	(517) 783-4030
Jackson District Library -BookMobile	(517) 905-1321
Jackson District Library Parma Branch	(517) 531-4908
Napoleon Branch Library	(517) 536-4266

## PARENTING/PREGNANCY RESOURCES

24-Hour Crisis Line	(800) 275-1995
Birthline Pregnancy and Parenting Center	(517) 784-9187
Center for Women	(517) 787-4673
	Text Helpline: (978)-4YOU-316
Child Safety Seat Inspection	(866) Seat-Check
Early on-Helping Babies and Toddlers Stay on Track	(800) 327-5966

LA LECHE (800) 525-3243  
 Michigan Alliance for Families (800) 552-4821  
<https://www.michiganallianceforfamilies.org/maf-offices/>  
 Military One Source (800) 342-9647  
<https://www.militaryonesource.mil>  
 The Family Center for Children and Youth with Special Health Care Needs (800) 359-3722  
 WIC (800) 942-1636  
 Women's Health Resource Line (800) 994-9662

American Cancer Society Road to Recovery (Transportation for medical appointments) (800) 227-2345  
 Area on Aging (800) 858-1637  
 Auto Safety Hotline (888) 327-4236  
 Child Safety Seat Inspection (866) Seat-Check  
 D & M Cab Company (517) 206-2233  
 Jackson City Bus (517) 787-8363  
 Jackson City Cab Company (517) 841-9630  
 Karmanos Cancer Institute (800) 527-6266  
 Non-Emergency Transportation Services (NETS) (517) 764-6387  
 Reserve-A-Ride (517) 787-8363  
 Veterans TOLL Free Numbers [iris.custhelp.va.gov](https://iris.custhelp.va.gov)

## **SUPPORT GROUPS**

ALS of Michigan (800) 882-5764  
 Alzheimer's Association and Helpline (800) 272-3900  
 Area on Aging (800) 858-1637  
 Autism Society of MI (800) 328-8476  
 Common Ground Crisis Line (800) 231-1127  
 Compassionate Friends (Parent's Grief Group) (877) 969-0010  
 Disability Network of MI (800) 782-4160  
[www.dnmichigan.org/cil-directory](http://www.dnmichigan.org/cil-directory)  
 Epilepsy Foundation of Michigan (800) 377-6226  
 Equality Michigan (313) 537-7000  
 Haven Crisis Line (877) 922-1274  
 LGBT Hotline (212) 714-1141  
 Love is Respect Hotline (866) 331-9474  
 Narcotics Anonymous 24/7 (800) 230-4085  
 National Council on Alcoholism and Drug Dependence (NCADD) (800) 622-2255  
 National Domestic & Sexual Violence Helpline (800) 799-7233  
 National Human Trafficking Resource Center (888) 373-7888  
 Parkinson's (800) 852-9781  
 Problem Gambling Help Line (800) 270-7117  
 RAINN (Rape & Incest National Network) (800) 656-4673  
 SEMCA (800) 686-6543  
 Stop It Now! Hotline (888) 773-8368  
 Substance Abuse Hotline (800) 662-4357  
 Suicide Prevention (800) 273-8255  
 WIC (800) 942-1636  
 Women's Health Resource Line (800) 994-9662

## **TRIBAL SERVICES**

<https://oese.ed.gov/offices/office-of-indian-education>  
 MDHHS Native American Affairs Office (517) 335-7782  
 Michigan Department of Civil Rights (517) 335-3165  
 Michigan Indian Employment & Training Services (800) 591-8820  
 Michigan Indian Legal Services (231) 947-0122  
 Michigan Indian Tuition Wavier (517) 241-7748  
 U.S Office of Indian Education (202) 260-3774

## **VETERANS AFFAIRS**

Area on Aging (800) 858-1637  
 CHAMPVA (800) 733-8387  
 CHAMPVA Meds by Mail (800) 385-0235  
 Jackson VA Clinic (517) 764-3609  
 Michigan Veterans Affairs (800) 642-4838  
 Military One Source (800) 342-9647  
<https://www.militaryonesource.mil>  
 Paralyzed Veterans of America (800) 638-6782  
 Veteran's Crisis Line (800) 273-8255  
 Veterans Administration (800) 827-1000  
 Veterans Affairs (844) 698-2311  
 (844) 698-2411  
 Veterans Employment Assistance (877) 838-5627  
 Veterans TOLL Free Numbers [iris.custhelp.va.gov](https://iris.custhelp.va.gov)

## **TRANSPORTATION**



# IS IT AN EMERGENCY?

Clinic Name: \_\_\_\_\_ Office Phone: \_\_\_\_\_

AFTER HOURS Phone Number: \_\_\_\_\_

Our Preferred Urgent Care: \_\_\_\_\_

<b><u>Non-Urgent:</u></b>	<b><u>TeleHealth</u></b>	<b><u>Semi-Urgent:</u></b>	<b><u>Urgent:</u></b>
<p>You should make an appointment with your <b>Primary Care Physician</b></p> <ul style="list-style-type: none"> <li>• Cold/Flu Symptoms</li> <li>• Earaches</li> <li>• Mild Backaches</li> <li>• Mild Sprains</li> <li>• Rashes</li> <li>• Sore Throat/Cough</li> <li>• Toothaches</li> </ul>	<p><b><u>(Virtual Visits) Primary Care via Telehealth</u></b></p> <ul style="list-style-type: none"> <li>• Allergies</li> <li>• Bronchitis</li> <li>• Colds and Flus</li> <li>• COVID Symptoms</li> <li>• Earache</li> <li>• Headache</li> <li>• Hives</li> <li>• Insect Bites</li> <li>• Pink Eye</li> <li>• Rashes</li> <li>• Sinusitis</li> </ul> <p>If your provider does not offer Telehealth visits, consider using the <b>McLaren Now App</b> mclaren.org/mclarennow</p>	<p>Needs Medical Care and can wait a few hours. You should contact your <b>Primary Care Physician</b> and/or go to <b>Urgent Care Facility for treatment</b></p> <ul style="list-style-type: none"> <li>• Accidents and Falls</li> <li>• Moderate Sprains</li> <li>• Moderate Backaches</li> <li>• Mild Breathing Difficulty (i.e. Asthma)</li> <li>• Minor Cuts with Controlled Bleeding</li> <li>• Eye Irritation/Redness</li> <li>• Cold/Flu Symptoms WITH fever</li> <li>• Vomiting/Diarrhea with Dehydration</li> <li>• Severe Sore Throat or Cough</li> <li>• Minor Broken Bones or Fractures (fingers/toes)</li> <li>• Skin Rashes and Infections</li> <li>• Urinary Tract Infections</li> <li>• Minor Injuries</li> <li>• Minor Burns</li> </ul>	<p>You should go to your nearest <b>Hospital Emergency Department</b></p> <ul style="list-style-type: none"> <li>• Severe Chest Pain or Difficulty Breathing</li> <li>• Compound Fracture (bone protrudes through skin)</li> <li>• Convulsions/Seizures</li> <li>• Loss of Consciousness</li> <li>• Fever in Newborn (less than 3 months old)</li> <li>• Heavy, Uncontrollable Bleeding</li> <li>• Deep Knife or Gunshot Wounds</li> <li>• Moderate to Severe Burns</li> <li>• Poisoning</li> <li>• Serious Head/Neck or Back Injury</li> <li>• Pregnancy-Related Problems</li> <li>• Severe Abdominal Pain</li> <li>• Signs of Heart Attack (chest pain lasting longer than 2 minutes)</li> <li>• Signs of Stroke (loss of vision, sudden numbness, weakness, slurred speech or confusion)</li> <li>• Suicidal or Homicidal Thoughts/Feelings</li> <li>• Vomiting up Blood</li> </ul>

When in doubt, patients who feel their symptoms require immediate medical attention may choose to go to a hospital emergency department, where medical professionals can determine which level of care is required.