

# Alcona County

## Community Resource Guide



Resources assembled by:



PHYSICIAN PARTNERS

Alcona County – Community Resources 2021

Available at <http://www.mclaren.org/mclaren-physician-partners/resources.aspx>

2021

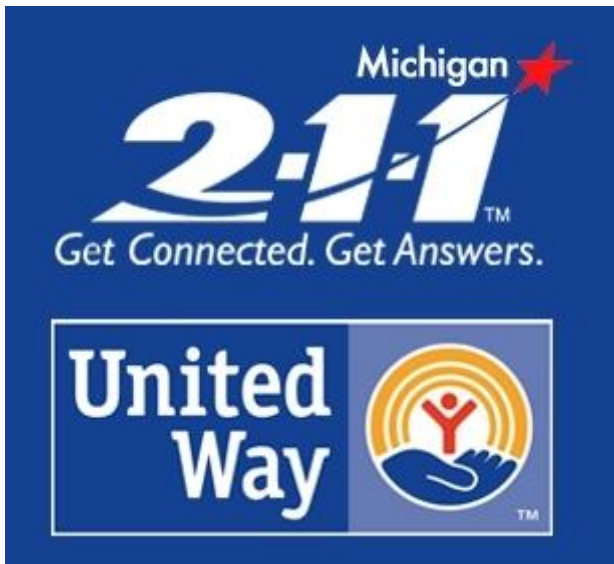
Alcona  
County  
Community  
Resource  
Guide

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[A guide to services in your community]

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**ABUSE & PROTECTIVE SERVICES**

Children & Adult Protective Services (CPS)..... (989) 724-9000  
 ..... or call .....(855) 444-3911  
 Common Ground Crisis Line ..... (800) 231-1127  
 Alpena - Hope Shores Alliance ..... (989) 356-2560  
 Crisis..... (800) 396-9129 or (989) 356-9650  
 Child advocacy Center..... (989) 358-6364  
 HAVEN Crisis Line ..... (877) 922-1274  
 Love Is Respect Hotline..... (866) 331-9474  
 Michigan Coalition to End Domestic & Sexual Violence (MCEDSV)..... (517) 347-7000  
 National Domestic Violence Helpline ..... (800) 799-7233  
 RAINN (Rape & Incest National Network) ..... (800) 656-4673  
 Stop It Now! Hotline ..... (888) 773-8368  
 Victim Connect (stalking hotline)..... (855) 484-2846  
 Human Trafficking Hotline.....(888)-373-7888  
 – [Help@humantraffickinghotline.org](mailto:Help@humantraffickinghotline.org)  
 Suicide Prevention Hotline..... (800)-273-8255  
 Equality Michigan .....(313) 537-7000  
 Narcotics Anonymous 24/7 .....(800)230-4085  
 Crisis Hotline .....<https://13reasonswhy.info/>  
 Crisis Hotline ..... TEXT Reason to 741741

**ADULT AGING SERVICES**

McLaren Home Care ..... (866) 323-5974  
 Area on Aging .....(800)858-1637  
 HAP Senior Plus .....(800)868-3153

Alcona County Commission on aging .....  
 .....(989) 736-8879  
 Department of Human Services..... (989) 724-9000  
 Food stamps..... (989) 724-9515  
 Disability Network..... (989) 835-4041  
 Mid-Michigan  
 Meals on Wheels..... (989)736-8879  
 Lincoln  
 Medicare ..... (800) 633-4227  
 Medicare/Medicaid Assistance Program (MMAP)..... (800) 803-7174  
 Social Security Administration ..... (800) 772-1213  
 Veterans Affairs ..... (989) 724-3242  
 Harrisville

**Adult Day Services**

Commission on Aging in Home Services ..... (989)736-8879  
 Adult Day Care ..... (855)863-8283  
 Lincoln MI

**Adult Foster Care**

Holy Family Adult Foster Care..... (989) 340-1360  
 Alpena MI  
 Krueger AFC .....(855)243-3078  
 Hubbard  
 Justus AFC .....(855)240-2530  
 Lincoln  
 Bake AFC ..... (989)736-6534  
 Mikado  
 Lutheran Home Care..... (989) 340-1313  
 Maple Grove AFC .....(989)736-0828  
 McLaren Homecare & Hospice..... (989)358-1156

**Assisted Living**

Dewar Road Home .....(855)233-7205  
 Harrisville  
 Jamieson Nursing Home .....(989)736-8481  
 Harrisville  
 Harrisville Home..... (989)724-6889  
 Mill Creek Home..... (989)724-9941

**Alzheimer’s & Dementia Support**

Alzheimer’s Association & Helpline . (800) 272-3900  
 Mill Creek Home .....(989)724-9941  
 Harrisville  
 Maple Grove AFC .....(989)736-0828  
 Barton City  
 Harrisville Home .....(989)724-6889  
 Harrisville

## **ANIMAL SUPPORT**

Alcona Animal Clinic..... (989) 736-8890  
Lincoln  
Alcona Humane Society ..... (989) 736-7387  
Lincoln  
Willow Acres – Animal Sanctuary .....(989) 335-0425  
Glennie

## **COUNTY & CITY RESOURCES**

Chamber of Commerce  
Harrisville MI ..... (989) 724-5107  
County Clerk..... (989) 724-9410  
County Treasurer ..... (989) 724-9420  
Emergency Management..... (989) 736-8185  
Harrisville  
County Road Commissioners .....(989)736-8168  
Lincoln – Alcona County  
Friend of the Court..... (989) 724-9480  
Harrisville MI  
Michigan Public Service  
Commission..... (800) 292-9555  
Lansing, MI  
Miss Dig..... (800) 482-7171  
Harrisville Post Office..... (800) 275-8777

## **DISABILITY RESOURCES**

Alcona Citizens for Health Free Dental Care  
Lincoln MI..... (989) 736-8157  
Children’s Special Healthcare Services.....  
.....(800) 359-3722  
DHS - Harrisville ..... (989) 724-6757  
Disability Network..... (989) 835-4041  
Michigan Commission for the Blind. (800) 292-4200  
Medicare/Medicaid Assistance Program.....  
.....(800) 803-7173  
Muscular Dystrophy Association .....(800) 572-1717  
Paralyzed Veterans of America .....(800)638-6782  
Rehabilitation Services: Lincoln MI. (989)739-0200  
Relay Center for Deaf/Hard of Hearing (TTY)..711  
Alcona County Veterans Affairs .....(989) 724-3242  
Harrisville, MI  
Social Security Administration .....(800) 772-1213  
Disability Services Resource Center (DSRC)  
..... (989) 895-5444  
Bay City MI  
United Cerebral Palsy of MI .....(800) 828-2714

## **EDUCATION & TRAINING**

### **Adult Programs**

Alcona County Michigan Works..... (989) 736-6082  
Lincoln  
American Red Cross .....(800) 733-2767

### **Childcare Centers & Preschools**

Alcona Cooperative Nursery .....(989)724-6031  
Harrisville  
Children’s Advocacy Center ..... (989) 358-3564  
At Alcona Health Center, Alpena, MI  
Alcona Tiny Tigers .....(989)736-8146  
Alcona Head Start ..... (989) 736-6735  
Lincoln  
Great Start Readiness Program (AMA Educational  
Service District) Alpena .....(989) 354- 3101

### **Community Education/ Schools**

Alcona Community Middle/High School  
..... (989) 736-8534  
Alcona Elementary School ..... (989) 736-8146  
Alcona Schools Superintendent .....(989) 736-8685

### **Libraries**

Alcona County Library  
Harrisville..... (989) 724-6796  
Lincoln ..... (989) 569-8177  
Mikado .....(989) 569-8175  
Caledonia in Hubbard Lake .....(989) 727-3105  
Curtis Township Library..... (989) 735-2601  
Glennie

### **Colleges/Career Centers**

Alpena Community College..... (989) 358-7235  
Northwood University Alpena Program Center .....  
Alpena .....(989) 358-7302

## **EMERGENCY & DISASTER SERVICES**

**Ambulance, Fire and Police..... 911**  
American Red Cross of Northwest  
Michigan..... (231) 947-7286  
Center for Disease Control and Prevention (CDC)  
..... (800) 232-4636  
..... TTY (888) 232-6348  
Poison Control..... (800) 222-1222  
Alcona Township Fire Station #2 ..... (989) 727-2539  
Curtis Township Fire Department .....(989)735-3402  
Glennie  
Hubbard Lake Fire Department .....(989) 727-3188  
Suicide Prevention ..... (800) 273-8255

## Law Enforcement

Alcona County Sheriff's Depart..... (989) 724-6271  
Harrisville  
Michigan State Police Department  
Alpena.....(989) 354-4101  
Hale .....(989) 728-4980

## EMPLOYMENT ASSISTANCE

Chamber of Commerce  
Harrisville MI ..... (989) 724-5107  
Michigan Works ..... (989)736-6082  
Lincoln ....or call toll free.....(800) 285-9675  
Unemployment Office Hotline ..... (866) 500-0017  
Michigan Indian Employment and Training Services  
.....(800) 591-8820

## FINANCIAL ASSISTANCE

Department of Human Services..... (989) 724-9000  
Harrisville, MI

### Tax Assistance

Alcona County Treasure .....(989) 724-9420  
Harrisville  
Musselman Tax and Bookkeeping.. (989)724-3277  
Harrisville  
Alcona county Economic Dev .....(989) 724-9515  
Harrisville  
Glennie Senior Citizens Center..... (989)735-5191  
Alcona County Commission on Aging  
Lincoln ..... (989) 736-8879  
My Free Taxes .....(866) 698-9435  
.....[www.myfreetaxes.com](http://www.myfreetaxes.com)

## FITNESS, RECREATION & REHABILITATION

Harrisville Yoga .....(989) 335-1777  
Rehab Services Lincoln..... (989) 739-0200  
Alcona Township Recreation .....(989) 471-5004  
Black River, MI  
Community Recreation, Activities and Fitness  
Harrisville State Park..... (989) 724-5126  
Alcona Park – Campgrounds ..... (989) 735-3881  
Glennie, MI  
Alcona Health Center..... (989) 736-8157  
Lincoln, MI  
Alcona Health Center .....(989)724-5655  
Harrisville,MI

## FOOD, CLOTHING & HOUSEHOLD ASSISTANCE

Alcona County Baby Pantry ..... (989) 305-5440  
United Methodist Church – Food Pantry .....  
Harrisville, MI .....(989) 724-5450  
Alcona County Economic Dev .....  
Housing Commission, Harrisville .....(989) 724-9515  
American Red Cross ..... (800) 733-2767  
Area on Aging .....(800) 858-1637  
Emergency Food Assistance ..... (989) 358-4600  
Alpena, MI  
Lott Baptist Church ..... (989) 735-3771  
Glennie, MI  
Kroger Click List..... [www.kroger.com](http://www.kroger.com)  
Meijer Curbside..... [www.meijer.com](http://www.meijer.com)  
New Life Lutheran Church .....(989) 736-7816  
Spruce, MI  
Alcona County Commission on Aging  
Senior Center, Lincoln MI..... (989) 736-8879  
District Health Department ..... (989) 724-6757  
Harrisville, MI  
HARA ..... (989) 358-4678  
Or call ..... (866) 484-7077, ext. 278  
St. Vincent DePaul..... (989) 736-6271  
Mikado, MI  
Alcona WIC Program-Harrisville..... (989) 724-6757

## HEALTHCARE SERVICES

AIDS Program Hotline ..... (877) 342-2437  
Michigan HIV/STD Hotline .....(800) 872-2437  
CDC ..... (800) 232-4636  
Children's Special Healthcare Services .....  
.....(800)359-3722  
Veteran Affairs ..... (989) 724-3242  
Harrisville, MI

### Clinics & Hospitals

Alcona Health Center..... (989) 736-8157  
Lincoln  
Alcona Heath Center..... (989) 724-5655  
Harrisville  
District Health Department ..... (989) 724-6757  
Harrisville, MI  
Alpena Express Care and Family Practice.....  
Alpena .....(989) 366-2400  
MidMichigan Medical Center.....  
Alpena ..... (989) 356-7000  
Karmanos Cancer Institute .....(800) 527-6266

McLaren Home Care .....(866) 323-5974

### Dental Resources

Alcona Health Center ..... (989) 739-8157  
Lincoln

Jewell Lake Dental .....(989) 736-7000

Sunrise Side Dental Center ..... (989) 736-8422  
Harrisville

Sunrise Side Dental Center ..... (989) 736-8422  
Lincoln

### Hearing Assistance

Alcona Health Center..... (989) 739-8157  
Lincoln

Relay Center for Deaf/Hard of Hearing  
..... (800) 833-7833

Michigan Relay Service..... 711

### Medical Equipment & Loan Closets

ALS of Michigan..... (800) 882-5764

Equipment loan program for ALS and PLS patients  
Beltone..... (989) 793-7620

Alpena, MI

Muscular Dystrophy Association .... (800) 572-1717

Medical equipment loan closets in Michigan

Paralyzed Veterans of America- MI . (989) 736-8879  
Lincoln, MI

Wheelchairs, power chairs, adaptive sports  
equipment, hoists, lifts, etc.

The National Federation of the Blind

Lansing, MI ..... (517) 394-4548

United Cerebral Palsy Michigan..... (800) 828-2714

Disability Network – Mid-Michigan. (989) 835-4041

### Mental Health & Counseling Services

Northeast Michigan Community Mental Health...

Lincoln..... (989) 356-2161

Problem Gambling Helpline ..... (800) 270-7117  
24-hours, 7-days

Alcona Health Center – Behavioral Health .....

Harrisville .....(989) 724-5655

Alcona Health Center – Behavioral Health .....

Lincoln .....(989) 736-8157

Depression/Bipolar ..... (989) 354-4470  
Alpena

Light of Hope Alpena Club house ... (989) 356-8468

Alpena

Caring Counseling..... (989) 358-2273

Alpena

Common Ground Crisis Line .....(800)231-1127

Narcotics Anonymous 24/7 .....(800)230-4085

National Domestic & Sexual Violence Helpline ....  
.....(800)799-7233

National Human Trafficking Resource Center .....  
.....(888) 373-7888

NCADD – Alcoholism and Drug Dependence .....  
.....(800)622-2255

Problem Gambling Helpline ..... (800) 270-7117

RAINN (Rape & Incest National Network) .....  
.....(800)656-4673

SEMCA.....(800)686-6543

Stop It Now! Hotline .....(888) 773- 8368

Substance Abuse Hotline .....(800) 662-4357

Suicide Prevention .....(800) 273-8255

### Pharmacies & Prescription Assistance

Alcona Health Centers Pharmacy .... (989) 358-3950  
Alpena

Snyder’s Lincoln Pharmacy ..... (989)736-6895

Uninsured and Underinsured

Meijer..... (231) 534-9810

Select free prescriptions

Michigan’s Prescription Drug

Discount Card- miRx..... (866) 755-6479

Individuals with no prescription drug coverage

NeedyMeds ..... (800) 503-6897

Information resource to locate medication

assistance programs

Partnership for Prescription Assistance

.....[www.pparx.org](http://www.pparx.org)

Rite Aid Pharmacy

Alpena ..... (989) 354-4630

RxAssist .....[www.rxassist.org](http://www.rxassist.org)

Database of pharmaceutical company assistance

programs

Wal-Mart ..... (989) 354-0731

\$4/\$10 prescription program

Alpena

Walgreens ..... (989) 354-8784

Alpena

### Substance Abuse

CDC Hotline ..... (800) 232-4636

Central Michigan Counseling ..... (989) 435-3309

Narcotics Anonymous (NA) Hotline. (877) 338-1188

Substance Abuse Hotline ..... (800) 662-4357

Substance Use Treatment Services..(800) 834-3393

24-hours, 7-days- referral to treatment

Is Addiction Controlling Your Life? (877) 881-0901

SEMCA .....(800) 686-6543



## Vision Resources

Harrisville Eye Care..... (989)724-7440  
Harrisville, Mi  
Wal-Mart Vision Center ..... (989) 354-7431  
Alpena  
Michigan Commission for the Blind..(800)292-4200

## **HOUSING ASSISTANCE**

### Emergency Shelters & Warming Centers

Alcona County Housing Commission(989) 724-9515  
Harrisville, Mi  
Homeless Assistance Programs ..... (989) 358-4678  
Northeast Michigan Community Service Agency  
.....(866)-484-7077

### Heating/Utility Assistance & Home Repairs/Weatherization

Heat and Utility Assistance Program  
..... (989) 358-4713  
The Heat and Warmth Fund ..... (800) 866-8429  
USDA Rural Development ..... (800) 414-1226  
American Red Cross.....(800) 733-2767

### Low Income Housing

Alcona County Commission on Aging  
.....(989) 736-8879  
Alcona County Housing Commission  
.....(989) 724-9515  
Habitat for Humanity ..... (989) 354-5555  
HUD Rental Assistance ..... (800) 569-4287  
MSHDA..... (231) 377-7155  
USDA Rural Development ..... (800) 944-8119

## **LEGAL ASSISTANCE**

Center for Civil Justice.....(800) 724-7441  
Disability Network of MI.....(800) 782-4160  
Elder Law of Michigan.....(517) 485-9164  
Lakeshore Legal Aid.....(888) 783-8190  
Michigan Dept of Civil Rights.....(517) 335-3165  
Michigan Indian Legal Services.....(231) 947-0122  
Michigan Legal Help..... (888) 636-4211  
Michigan Senior Legal Hotline .....(866) 400-9164  
Social Security Administration.....(800) 772-1213  
Veterans Toll Free Numbers.....iris.csthelph.va.gov

## **PARENTING/PREGNANCY RESOURCES**

Woman's Resource Center of Northern Michigan  
24-Hour Crisis Line ..... (800) 275-1995  
Child Safety Seat Inspection.....(866) Seat-Check  
AMA Great Start Collaborative ..... (989) 354-3101  
Alpena  
HIV AIDS Hotline.....(800)872-2437  
Huntington's Disease.....(800) 909-0073  
LA Leche.....(800) 525-3243  
Leukemia.....(800) 456-5413  
MDHHS..... (989) 724-9000  
Michigan HIV AIDS Hotline.....(800) 872-2437  
National Parent Help Line 24/7 ..... (855) 427-2736  
WIC.....(800) 942-1636  
Women's Health Resource Line.....(800) 994-9662

## **Support Groups**

Alcona County Commission on Aging  
.....(989) 736-8879  
ALS of Michigan..... (800) 882-5764  
Alzheimer's Association & Helpline..(800) 272-3900  
Autism Society of MI.....(800) 328-8476  
Common Ground Crisis Line ..... (800) 231-1127  
Disability Network of MI.....(800) 782-4160  
Epilepsy Foundation of Michigan.....(800) 377-6226  
Equality Michigan.....(313) 537-7000  
HIV AIDS Hotline.....(800)872-2437  
Huntington's Disease.....(800) 909-0073  
Leukemia.....(800) 456-5413  
Love is Respect Hotline.....(866) 331-9474  
Michigan HIV AIDS Hotline.....(800) 872-2437  
Muscular Dystrophy Association.....(800) 572-1717  
Narcotics Anonymous 24/7.....(800) 230-4085  
National Alliance on Mental Illness (NAMI) Helpline  
.....(800) 950-6264  
National Council on Alcoholism Drug Dependence  
.....(800) 622-2255  
Parkinson's..... (800) 852-9781  
Problem Gambling Help Line.....(800) 270-7117  
United Cerebral Palsy of MI.....(800) 828-2714

## **TRANSPORTATION**

Dial A Ride Transportation..... (989) 356-4596  
Alpena  
Alpena Cab Co..... (989) 354-4601



Thunderbay Transportation Authority (989) 354-2487 – Alpena, Mi

**TRIBAL SERVICES**

Michigan Indian Legal Services ..... (800) 968-6877  
Department of Civil Rights ..... (517) 335-3165  
Little Traverse Bay Band of Odawa Indians  
..... (231) 242-1400  
MDHHS Native American Affairs Office  
.....(517) 335-7785  
MI Indian Employment and Training Services  
.....(800) 591-8820  
U.S. Office of Indian Education.....(202) 260-3774

**VETERANS AFFAIRS**

Alcona County Veterans Affairs ..... (989) 724-3242  
Disabled American Veterans..... (877) 426-2838  
Michigan Veterans Affairs..... (800) 642-4838  
Paralyzed Veterans of America..... (800) 638-6782  
Veterans Administration..... (800) 827-1000  
Veteran Affairs.....(844) 698-2311  
Veterans of Foreign Wars ..... (989) 496-3410  
Veterans Toll Free Numbers.....iris.custhelp.va.gov

**VOLUNTEER OPPORTUNITIES**

American Red Cross ..... (800) 691-6059  
Alcona County Commission on Aging.....(989) 736-8879  
Alcona Humane Society.....(989) 736-7387  
Michigan Works!.....(989) 736-6082

# IS IT AN EMERGENCY?

Clinic Name: \_\_\_\_\_ Office Phone: \_\_\_\_\_

AFTER HOURS Phone Number: \_\_\_\_\_

Our Preferred Urgent Care: \_\_\_\_\_

<b><u>Non-Urgent:</u></b>	<b><u>TeleHealth</u></b>	<b><u>Semi-Urgent:</u></b>	<b><u>Urgent:</u></b>
<p>You should make an appointment with your <b>Primary Care Physician</b></p> <ul style="list-style-type: none"> <li>• Cold/Flu Symptoms</li> <li>• Earaches</li> <li>• Mild Backaches</li> <li>• Mild Sprains</li> <li>• Rashes</li> <li>• Sore Throat/Cough</li> <li>• Toothaches</li> </ul>	<p><b><u>(Virtual Visits)</u></b> <b><u>Primary Care via Telehealth</u></b></p> <ul style="list-style-type: none"> <li>• Allergies</li> <li>• Bronchitis</li> <li>• Colds and Flus</li> <li>• COVID Symptoms</li> <li>• Earache</li> <li>• Headache</li> <li>• Hives</li> <li>• Insect Bites</li> <li>• Pink Eye</li> <li>• Rashes</li> <li>• Sinusitis</li> </ul> <p>If your provider does not offer Telehealth visits, consider using the <b><u>McLaren Now App</u></b> <a href="http://mclaren.org/mclarennow">mclaren.org/mclarennow</a></p>	<p>Needs Medical Care and can wait a few hours. You should contact your <b>Primary Care Physician</b> and/or go to <b>Urgent Care Facility for treatment</b></p> <ul style="list-style-type: none"> <li>• Accidents and Falls</li> <li>• Moderate Sprains</li> <li>• Moderate Backaches</li> <li>• Mild Breathing Difficulty (i.e. Asthma)</li> <li>• Minor Cuts with Controlled Bleeding</li> <li>• Eye Irritation/Redness</li> <li>• Cold/Flu Symptoms WITH fever</li> <li>• Vomiting/Diarrhea with Dehydration</li> <li>• Severe Sore Throat or Cough</li> <li>• Minor Broken Bones or Fractures (fingers/toes)</li> <li>• Skin Rashes and Infections</li> <li>• Urinary Tract Infections</li> <li>• Minor Injuries</li> <li>• Minor Burns</li> </ul>	<p>You should go to your nearest <b>Hospital Emergency Department</b></p> <ul style="list-style-type: none"> <li>• Severe Chest Pain or Difficulty Breathing</li> <li>• Compound Fracture (bone protrudes through skin)</li> <li>• Convulsions/Seizures</li> <li>• Loss of Consciousness</li> <li>• Fever in Newborn (less than 3 months old)</li> <li>• Heavy, Uncontrollable Bleeding</li> <li>• Deep Knife or Gunshot Wounds</li> <li>• Moderate to Severe Burns</li> <li>• Poisoning</li> <li>• Serious Head/Neck or Back Injury</li> <li>• Pregnancy-Related Problems</li> <li>• Severe Abdominal Pain</li> <li>• Signs of Heart Attack (chest pain lasting longer than 2 minutes)</li> <li>• Signs of Stroke (loss of vision, sudden numbness, weakness, slurred speech or confusion)</li> <li>• Suicidal or Homicidal Thoughts/Feelings</li> <li>• Vomiting up Blood</li> </ul>

When in doubt, patients who feel their symptoms require immediate medical attention may choose to go to a hospital emergency department, where medical professionals can determine which level of care is required.