

# Eaton County

## Community Resource Guide



Resources assembled by:



2021

Available at <http://www.mclaren.org/mclaren-physician-partners/resources.aspx>

2021

Eaton  
County  
Community  
Resource Guide

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[A guide to services in your community]

# [TABLE OF CONTENTS]

Abuse & Protective Services .....	[1]
Adult Aging Services.....	[1]
Animal Support .....	[1]
County Resources.....	[1]
Disability Resources .....	[1]
Education & Training .....	[2]
Childcare Centers & Preschools .....	[2]
Libraries .....	[2]
Schools .....	[2]
Colleges/Career Centers.....	[2]
Youth Programs .....	[2]
Emergency & Disaster Services.....	[2]
Law Enforcement.....	[2]
Employment Assistance .....	[3]
Financial Assistance .....	[3]
Fitness, Recreation & Rehabilitation .....	[3]
Food, Clothing & Household Assistance.....	[3]
Healthcare Services .....	[3]
Clinics & Hospitals.....	[3-4]
Dental Resources .....	[4]
Hearing Services.....	[4]
Medical Equipment & Loan Closets .....	[4]
Mental Health & Counseling Services .....	[4]
Pharmacies & Prescription Assistance .....	[5]
Substance Abuse .....	[5]
Housing Assistance.....	[5]
Emergency Shelters & Warming Centers .....	[5]
Heating/Utility Assistance & Home Repairs/Weatherization .....	[5]
Low Income Housing.....	[5]
Legal Assistance .....	[6]
Parenting/Pregnancy Resources .....	[6]
Support Groups.....	[6]
Transportation .....	[6]
Tribal Services.....	[6]
Veterans Affairs .....	[6]
Volunteer Opportunities .....	[6]



**ABUSE & PROTECTIVE SERVICES**

**FOR EMERGENCY SERVICES CALL.....911**

- Children & Adult Protective Services (CPS) ..... (855) 444-3911
- Common Ground Crisis Line..... (800) 231-1127
- Equality Michigan..... (313) 537-7000
- Eve, Inc. .... (517) 372-5572
- Lansing, MI
- HAVEN Crisis Line ..... (877) 922-1274
- Love Is Respect Hotline .....(866) 331-9474
- National Domestic Violence Helpline ....  
.....(800) 799-7233
- National Human Trafficking Resource Center  
.....(888) 373-7888
- RAINN (Rape & Incest National Network)  
..... (800) 656-4673
- Sexual Assault Helpline ..... (800)-656-4673
- Stop It Now! Hotline ..... (888) 773-8368
- Suicide Prevention ..... (800) 273-8255
- Victim Connect (stalking hotline)..... (855) 484-2846

**ADULT AGING SERVICES**

- Area on Aging.....(800) 858-1637
- Helping Hands Respite. .... (517) 372-6671
- Department of Human Services..... (517) 543-0860
- Eaton Area Senior Center..... (517) 541-2934
- Eaton Rapids Senior Center ..... (517) 663-2335
- HAP Senior Plus ..... (800) 868-3153
- McLaren Home Care ..... (866) 323-5974
- Meals on Wheels..... (517) 541-2330
- Medicare ..... (800) 633-4227

- Medicare/Medicaid Assistance Program (MMAP)..... (800) 803-7174
- National Parkinson’s Support Group  
..... (800) 223-2732
- Tri-County on Aging .....(517) 541-2330

**Adult Day Services**

- Grand Mere’s Adult day Care..... (517) 253-0784

**Adult Foster Care**

- Moore’s Adult Foster Care ..... (517)490-8424
- River Inn Adult Foster Care ..... (517) 566-8832
- Pleasant View ..... (517) 394-6748
- Fairview Adult Care ..... (517) 622-1009

**Alzheimer’s & Dementia Support**

- Alzheimer’s Association & Helpline ..... (800) 272-3900
- Alzheimer’s Research Foundation ..... (813) 920-2922
- House of Ruth ..... (888) 539-5370
- Selleck Haven ..... (888) 595-9061
- Caring for the Caregiver..... (800) 272-3900

**Assisted Living**

- Country Acres ..... (517) 663-4494
- Golden Days AFC II ..... (517) 543-9626
- Independence Village ..... (517) 627-7585
- Island City ..... (517) 233-0000
- Maplewood ..... (517) 663-4203

**ANIMAL SUPPORT**

- Animal Control.....(517) 543-5755
- Eaton County Humane Society .....(269) 749-9440

**COUNTY RESOURCES**

- Eaton County Road Commission .. .....(517) 543-1630
- MSU Extension Office..... (517) 543-2310
- Parks & Recreation..... (517) 627-7351

**DISABILITY RESOURCES**

- Children’s Special Healthcare Services ... (800)359-3722
- Children with Special Needs Fund ..... (517) 241-7420
- Lansing, MI
- Disability Network ..... (517) 999-2760
- Department of Human Services .....(517) 543-0860
- Eaton County Adult Bureau of Services for the Blind  
Persons .....(800) 292-4200
- Medicare/Medicaid Assistance Program (MMAP)..... (800) 803-7174
- Muscular Dystrophy Association .....(800)572-1717
- Paralyzed Veterans of America .....(800)638-6782
- Relay Center for Deaf/Hard of Hearing ... (800) 855-0511
- Social Security Administration.....(800) 772-1213
- United Cerebral Palsy of MI .....(800) 828-2714

Vocational Rehabilitation Authority .....(517) 241-5122

**EDUCATION & TRAINING**

**Adult Programs**

Adult Basic Education (ABE) ..... (517) 645-4792  
American Red Cross ..... (800) 733-2767  
High School Diploma completion ..... (517) 645-4792  
High School Equivalency ..... (517) 645-4792  
English as a second language ..... (517) 543-5500

**Childcare Centers & Preschools**

ABC Learning Center .....(517) 627-6721  
Bright Start Early Learning Center .....(517) 627-4400  
Charlotte Community Nursery .....  
& Preschool Inc. ....(517) 543-3800  
Charlotte, MI  
Charlotte Head Start .....(517) 543-2751  
First Lutheran Church  
Preschool and Daycare..... (517) 543-4360  
Charlotte, MI  
Greyhound Early Learning Center.....(517) 663-2824  
Eaton Rapids, MI  
Holbrook Early Childhood Center.....(517) 925-5640  
Grand Ledge, MI  
Potterville Child Care Center .....(517) 645-4714  
Small Blessings Christian  
Child Care Center ..... (517) 663-0131

**Libraries**

Bellevue Township Library ..... (269) 763-3369  
Charlotte Community Library ..... (517) 543-8859  
Delta Township District Library .....(517) 321-4014  
Dorothy Hull Library.....(517) 646-0633  
Eaton Rapids Public Library.....(517) 663-0950  
Grand Ledge Area District Library. ....(517) 627-7014  
Potterville-Benton Township District Library .....  
..... (517) 645-2989  
Sunfield District Library .....(517) 566-8065

**Schools**

Charlotte High School .....(517) 541-5600  
Charlotte Middle School .....(517) 541-5700  
Charlotte Upper Elementary.....(517) 541-5770  
Galewood Early Elementary.....(517) 541-5150  
Parkview Elementary .....(517) 541-5780  
Washington Elementary.....(517) 541-5170  
Eaton Rapids High School.....(517) 663-8155  
Eaton Rapids Middle School.....(517) 663-8151  
Greyhound Central Elementary .....(517) 663-1064  
Lockwood Elementary.....(517) 663-8194  
Grand Ledge High School ..... (517) 925-5815  
Hayes Middle School .....(517) 925-5680  
Olivet High School .....(269) 749-3671  
Olivet Middle School..... (269) 749-9953

Potterville Elementary ..... (517) 645-2525  
Potterville High School ..... (517) 645-7609  
Potterville Middle School ..... (517) 645-4777

**Colleges/Career Centers**

Olivet College..... (800) 456-7189  
Olivet, MI  
Lansing Community College ..... (517) 483-1957

**Youth Programs**

Big Brothers Big Sisters of America ..... (517) 372-0160  
Boy Scouts of America ..... (517) 940-4210  
Girls Scouts Heart of Michigan ..... (517) 699-9400

**EMERGENCY & DISASTER SERVICES**

Ambulance, Fire and Police.....911  
American Red Cross- Mid- Michigan Chapter  
..... (517) 484-7461  
Center for Disease  
Control and Prevention (CDC) .....(800) 232-4636  
Capital Area Community Services  
Eaton County .....(517) 482-3005  
Department of Human Services .....(517) 543-0860  
Health Department .....(517) 543-2430  
Poison Control .....(800) 222-1222

**Law Enforcement**

Police and Fire Departments:  
Bellevue  
Police Department.....(269) 763-9429  
Fire Department. ....(269) 763-3262  
Charlotte  
Police Department .....(517) 543-1552  
Fire West Side Department .....(517) 543-0241  
Dimondale/Windsor Charter  
Fire Department .....(517) 646-0893  
Eaton Rapids  
Police Department.....(517) 663-8118  
Fire Department .....(517) 663-3955  
Grand Ledge  
Police Department.....(517) 627-2149  
Fire Department .....(517) 627-1157  
Olivet  
Police Department.....(269) 749-9961  
Fire Department .....(269) 749-9106  
Potterville  
Police Department.....(517) 645-7641  
Fire Department .....(517) 645-7061  
Sunfield  
Police Department.....(517) 566-8700  
Fire Department .....(517) 566-8872  
Vermontville  
Fire Department .....(517) 726-1269  
State Police .....(517) 322-1907

## **FOOD, CLOTHING & HOUSEHOLD**

### **ASSISTANCE**

Bellevue Methodist Church ..... (269) 763-9421  
Capital Area Community Services. ....(517) 482-3005  
Eaton County United Way ..... (517) 543-5402  
Charlotte St. Mary's .....(517) 543-4319  
Dimondale First  
Presbyterian Church .....(517) 646-6183  
Eaton County Housing Department .....(517) 543-3686  
Eaton Clothing and Furniture  
Center ..... (517) 543-4334  
Eaton Rapids Heart & Hands, Inc. ....(517) 663-7104  
Goodwill.....(517) 541-2455  
Charlotte, MI  
Helping Hands..... (517) 543-8737  
Charlotte, MI  
Housing Services for Eaton County.....(517) 541-1180  
Charlotte, MI  
Michigan State Housing  
Development Authority ..... (517) 373-8370  
Mobile Meals Inc. .... (517) 543-2950  
Charlotte, MI  
Potterville Housing Commission... ..... (517) 645-7076  
Sycamore Creek - Potterville  
Methodist Church.....(517) 645-7701  
SIREN/Eaton Shelter ..... (517) 543-0748  
Vermontville United  
Methodist Church.....(517) 726-0526  
WIC .....(800)942-1636

### **HEALTHCARE SERVICES**

AIDS Program Hotline .....(877) 342-2437  
Children's Special Health Services ..... (269) 798-4115  
McLaren Diabetes Support ..... (517) 975-2270  
Eaton Rapids Medical Center .....(517)663-2671  
Veteran Affairs .....(844)689-2311

### **Clinics & Hospitals**

McLaren Greater Lansing..... (517) 975-6000  
McLaren Orthopedic Hospital..... (517) 975-6000  
Rehabilitation Services- Jolly Rd..... (517) 975-3520  
McLaren greater Lansing Mid-Michigan Southside  
Urgent Care..... (517) 913-3888  
McLaren Greater Lansing.....(517) 975-6000  
McLaren Greater Lansing.....(517) 975-3350  
Grand Ledge, MI  
Karmanos Cancer Institute .....(800) 527-6266  
Barry Community Health  
Center Medical and Dental.....(269) 945-4220  
Barry Eaton District Behavioral Health  
Barry County Office ..... (269) 945-9516  
Eaton County Office..... (517) 543-2430  
Charlotte Foot & Ankle ..... (517) 543-0505

### **EMPLOYMENT ASSISTANCE**

Employment Group.....(517) 664-2990  
East Lansing, MI  
Michigan Works! .....(517) 816-6980  
Charlotte, MI  
Peckham Inc. ....(517) 543-0001  
Charlotte, MI  
Unemployment Office Hotline .....(866) 500-0017  
Michigan Indian Employment and Training Services  
.....(800) 591-8820

### **FINANCIAL ASSISTANCE**

#### **Tax Assistance**

Business Accounting & Tax LLC.....(517) 543-7597  
Charlotte, MI  
MTM Bookkeeping & Tax Service .....(517) 627-8390  
Grand Ledge, MI  
Sheldon Accounting & Tax Service.....(517) 627-5362  
Grand Ledge, MI  
My Free Taxes .....www.myfreetaxes.com

### **FITNESS, RECREATION & REHABILITATION**

#### **Parks & Recreation**

Eaton County Parks' .....(517) 627-7351  
Grand Ledge, MI  
Alliance Lake Softball Park .....(517) 645-7488  
Potterville, MI  
Fox Memorial Park .....(517) 645-7075  
Vermontville, MI  
Public Square Park .....(517) 726-1429  
Grand Ledge, MI  
Fitzgerald Park.....(517) 627-7351  
Grand Ledge, MI  
Lincoln Brick Park .....(517) 627-7351  
Bennett Park .....(517) 543-2750  
Charlotte, MI  
Camp Frances.....(517) 543-2750  
Charlotte, MI  
Southridge Park..... (517) 543-2750  
Charlotte, MI  
Oak Park ..... (517) 543-2750  
Charlotte, MI  
Lincoln Park..... (517) 543-2750  
Charlotte, MI  
Sledding Hill and Skating Rinks ..... (517) 543-2750  
Charlotte, MI  
Charlotte Aquatic Center ..... (517) 541-5740

Dr. Ted Coy.....(517) 543-6555  
 Charlotte, MI  
 Eaton Community Health Center .. (517) 541-0992  
 Charlotte, MI  
 Eaton Community Palliative Care ..... (517) 543-5310  
 Eaton Rapids Medical Center ..... (517) 663-2671  
 Eaton Rapids, MI  
 Eaton Rapids Medical  
 Center Redicare.....(517) 999-4500  
 Eaton Rapids, MI  
 Eaton Rapids Family Practice & Ready Care  
 ..... (517) 663-9555  
 Eaton Rapids, MI  
 Family Medicine of Michigan .....(517) 627-2181  
 Grand Ledge, MI  
 Fresenius Medical Care .....(517) 543-6777  
 Charlotte, MI  
 Sprrow Eaton Hospital.....(517) 543-1050  
 Charlotte, MI  
 Sparrow Eaton Urgent Care .....(517) 541-5935  
 Charlotte, MI  
 Oaklawn Medical Group .....(269) 749-2131  
 Olivet, MI  
 Pennock Hospital .....(269) 945-3451  
 Hastings, MI  
 Riverside Family Practice ..... (517) 999-4500  
 Eaton Rapids, MI  
 Specialty Clinics.....(517) 543-9500  
 Charlotte, MI

### Dental Resources

Dental Lifeline Network .....(303) 534-5360  
 ..... <http://dentallifeline.org/michigan>  
 Denver, CO  
 Charlotte Gentle Dental .....(517) 543-7991  
 Charlotte, MI  
 Complete Health Dentistry .....(517) 543-5230  
 Charlotte, MI  
 Eaton Rapids Family Dentistry .....(517) 663-3266  
 Eaton Rapids, MI  
 Family Dental Care .....(517) 646-8226  
 Dimondale, MI  
 Great Lakes Family Dental .....(517) 543-1840  
 Charlotte, MI  
 Michigan Community Dental .....(517) 541-8157  
 Charlotte, MI  
 Mid-Michigan Gentle Dental .....(517) 645-9980  
 Pottsville, MI  
 Mid-Michigan Oral Surgery.....(517) 543-5150  
 Charlotte, MI  
 Orthodontic Specialist of  
 Mid-Michigan, PC.....(517) 627-7600  
 Grand Ledge, MI  
 Painless Dentistry.....(517) 543-3810

Charlotte, MI  
 Rhonda Van Horn DDS .....(517) 663-3412  
 Eaton Rapids, MI  
 Todd K Baum DDS .....(517) 627-4027  
 Grand Ledge, MI

### Hearing Assistance

Division on Deaf, Blind and Hard of Hearing  
 Toll-Free Voice/TTY: ..... (517) 507-5223  
 Michigan Coalition for Deaf ..... (586) 932-6090

### Medical Equipment & Loan Closets

ALS of Michigan ..... (800) 882-5764  
 Equipment loan program for ALS and PLS patients only  
 CVS Pharmacy ..... (517) 543-4905  
 Charlotte, MI  
 Muscular Dystrophy Association ..... (800) 572-1717  
 Okemos .....(517)706 0348  
 Medical equipment loan closets in Michigan  
 Paralyzed Veterans of America- MI..... (800) 638-6782  
 Wheelchairs, power chairs, adaptive sports equipment,  
 hoists, lifts, etc.  
 Rite Aid  
 Grand Ledge, MI ..... (517) 627-2800  
 Eaton Rapids, MI ..... (517) 663-8430  
 Sparrow Medical Supply  
 Charlotte, MI ..... (517) 543-0978  
 United Cerebral Palsy Michigan..... (800) 828-2714  
 Michigan Assistive Technology Loan Fund and  
 Michigan Employment Loan Fund  
 Urological Supplies ..... (239) 985-9327  
 Walgreens Home Medical..... (800) 925-4733  
 Or try this number for Walgreens .....(877) 250-5823  
 Wilcox Pharmacy ..... (517) 646-9274  
 Dimondale, MI  
 Wright and Filippis..... (517) 484-2624  
 Lansing, MI

### Mental Health & Counseling Services

Barry -Eaton County Behavioral  
 Health Services ..... (517) 543-2430  
 CMHA-CEI..... (517) 346-8460  
 Eaton County Counseling Center..... (517) 543-5100  
 Charlotte, MI  
 Department of Human Services ..... (517) 543-0860  
 Obsessive Compulsive  
 Support Group ..... (517) 618-0345  
 Peaceful Balance Counseling ..... (517) 543-1150  
 Charlotte, MI  
 Problem Gambling Help Line .....(800) 270-7117  
 SEMCA ..... (800) 686-6543  
 Resource National Council on Alcoholism and Drug  
 Dependence (NCADD) .....(800) 622-2255

## Pharmacies & Prescription Assistance

Meijer Pharmacy	
Grand Ledge, MI .....	(517) 622-6810
Charlotte, MI .....	(517) 541-9210
Fruin Pharmacy .....	(269) 763-9521
Bellevue, MI	
Wilcox Pharmacy.....	(517) 646-9274
Dimondale, MI	
Sparrow Pharmacy Plus .....	(517) 627-1670
Grand Ledge, MI	
Rite Aid	
Grand Ledge, MI .....	(517)627-2800
Eaton Rapids, MI .....	(517)663-8430
Potterville Pharmacy.....	(517) 645-9800
Potterville, MI	
Walgreens Pharmacy .....	(517) 627-1240
Grand Ledge, MI	
CVS Pharmacy .....	(517) 543-4905
Charlotte, MI	
Family Fare Pharmacy .....	(517) 663-8331
Eaton Rapids, MI	
Walmart Pharmacy .....	(517) 543-0700
Charlotte, MI	

## Retail Discount Drug Programs

Kroger .....	(517) 886-1323
Meijer.....	(517) 541-9210
Target.....	(517) 886-9488
(\$4/ \$10 generics program)	
Wal-Mart .....	(517) 543-2548
Needymeds .....	(800) 503-6897
RX Outreach .....	(800)769-3880
Ask Pharmacist about programs offered: Meijer	
Kroger Walgreens Sam's Club Walmart Rite Aid	

## Substance Abuse

Alcoholics Anonymous .....	(517) 543-5429
Barry-Eaton Behavioral Health .....	(517) 543-2580
Collegiate Recovery Community MSU on Campus	
Housing for Recovery .....	(517)353-4660
<a href="http://olin.msu.edu/recovery/">http://olin.msu.edu/recovery/</a>	
Eaton County Substance	
Guide to Personal Solutions.....	(517) 224-1001
Mid-Michigan Recovery Services Inc	
.....	(517)-887-0026
Narcotics Anonymous (NA) .....	(800) 230-4085
Prevention and Training Services .....	(517) 323-8149
Substance Abuse Hotline .....	(800) 662-4357

## Vision Services

Eaton Rapids Eye Care.....	(517) 663-2020
Eye Care Associates of	
Charlotte, P.L.L.C.....	(517) 543-2020
LO Eye Care Charlotte .....	(517) 543-9899

Grand Ledge Optometry .....	(517) 622-2020
LO Eye Care Grand Ledge Michigan.....	(517) 627-3030
Rx Optical.....	(517) 543-7577
Charlotte, MI	
Wal-Mart Supercenter .....	(517) 541-1481
Charlotte, MI	

## HOUSING ASSISTANCE

Bellevue Place Apts.....	(269) 763-3277
Hometown Housing Partnership .....	(517) 332-4663
Housing Services for Mid-Michigan .....	(517) 541-1180
Parkview Terrance .....	(517) 645-7076
Potterville, MI	
Twin Oaks Meadows.....	(517) 887-8200
Lansing, MI	
Wellington Farms.....	(517) 543-8749
Charlotte, MI	
Willow Tree Apartments.....	(517) 663-4003
Eaton Rapids, MI	
Sunfield Park Apartments .....	(517)566-8435
Sunfield, MI	
HUD Rental Assistance.....	(800) 955-2232
USDA Rural Development.....	(517) 324-5190
Eaton County Housing Department ...	(517) 543-7500
American Red Cross .....	(800) 733-2767
MSHDA: Step Forward .....	(866) 946-7432

## Emergency Shelters & Warming Centers

City Rescue Mission .....	(517) 485-0145
Hannah's House, Inc .....	(517) 482-5856
Heart and Hands .....	(517) 663-7104
Loaves & Fishes Ministries.....	(517) 482-2099
Salvation Army .....	(517) 484-4424
Siren Eaton Shelter .....	(517) 543-0748
Veteran Services .....	(517)543-3740

## Heating/Utility Assistance & Home Repairs/Weatherization

Consumers Energy .....	(800) 477-5050
Michigan Low Income Home Energy Assistance	
.....	(855) 275-6424
The Heat and Warmth Fund .....	(800) 866-8429
USDA Rural Development.....	(517) 324-5190

## Low Income Housing

Action Agency .....	(800) 443-5518
USDA Rural Development .....	(517) 324-5190
Alison House.....	(517) 619-9185
Bellevue Place .....	(269) 763-3314
Kiwanis Spring Brook Manor .....	(517) 663-1790
Riverview Apartments .....	(517)663-2800



## **LEGAL ASSISTANCE**

David Zoglio Law Office..... (517) 925-1378  
Grand Ledge, MI  
Kathleen F Cook Law Office ..... (517) 543-7643  
Charlotte, MI  
Michigan Protection &  
Advocacy Services Inc. ....(517) 487-1755  
Lansing, MI  
Sarah M Chandler Law Offices ..... (517) 543-4990  
Charlotte, MI  
The Senior Citizens' Law Firm ..... (517) 627-7001  
Grand Ledge, MI  
Center for Civil Justice .....(800) 724-7441  
Legal Services of Eastern Michigan .....(800) 322-4512  
Michigan Department of Civil Rights .....(517)335-3165  
Michigan Indian Legal Services ..... (231) 947-0122  
Michigan Senior Legal Hotline ..... (866) 400-9164  
Social Security Administration .....(800) 772-1213  
Veterans ..... (517) 543-3740

## **PARENTING/PREGNANCY RESOURCES**

Eaton County Counseling Center.....(517) 543-5100  
Charlotte, MI  
Mid-Michigan Diaper Bank..... (517) 712-0008  
Eaton Rapids, MI  
Parent Help Line..... (855)427-2736  
24-hour parent support  
Pregnancy Center –  
A New Beginning ..... (517) 543-7077  
Eaton County WIC ..... (517) 541-2630  
Child Safety Seat Inspection ..... (866) Seat-Check  
LA LECHE ..... (800)525-3243  
The Family Center for Children and Youth with Special  
Health Care Needs ..... (800) 359-3722

## **SUPPORT GROUP**

ALS of Michigan ..... (800) 882-5764  
Alzheimer's Association and Helpline  
.....(800) 272-3900  
Equality Michigan .....(313) 537-7000  
Haven Crisis Line .....(877) 922-1274  
Epilepsy Foundation of Michigan .....(800) 377-6226

## **TRANSPORTATION**

Amtrak ..... (800) 872-7245  
Fitch H Beach Airport..... (517) 543-2299  
Charlotte, MI  
Auto Safety Hotline ..... (888)327-4236  
Davies Project ..... (517) 899-2425  
Eaton County Transportation  
Authority (EATRAN) ..... (517) 543-4087

## **TRIBAL SERVICES**

American Indian Services, Inc. .... (313)388-4100  
Michigan Indian Child Welfare .....(517)393-3256  
Department of Civil Rights..... (517) 335-3165  
Michigan Indian Legal Services ..... (231)947-0122  
MDHHS Native American Affairs Office ..(517) 335-7782  
Michigan Indian Employment and  
Training Services ..... (517) 393-0712  
Michigan Indian Tuition Wavier .....(517)241-7748  
Chippewa Indian Tribe ..... (517) 487-9944  
U.S. Office of Indian Education .....(202) 260-3774

## **VETERANS AFFAIRS**

Disabled American Veterans ..... (877)426-2838  
Michigan Veterans Affairs ..... (800) 642-4838  
VA Medical Center ..... (888) 214-1247  
Veterans Administration..... (800) 827-1000  
Veterans of Foreign Wars ..... (517) 543-1719  
Veterans Trust Fund ..... (517) 543-5616

## **VOLUNTEER OPPORTUNITIES**

American Red Cross .....(800) 733-2767  
Capital Area United Way ..... (517) 203-5000  
Lansing, MI  
Eaton County Humane Society ..... (269) 749-9440  
Olivet, MI  
Tri-County office on Aging ..... (517) 877-1440  
Lansing, MI  
Food Bank Council of Michigan  
.....[www.fbmic.org/resources/find-a-food-bank](http://www.fbmic.org/resources/find-a-food-bank)

# IS IT AN EMERGENCY?

Clinic Name: \_\_\_\_\_ Office Phone: \_\_\_\_\_

AFTER HOURS Phone Number: \_\_\_\_\_

Our Preferred Urgent Care: \_\_\_\_\_

<b><u>Non-Urgent:</u></b>	<b><u>TeleHealth</u></b>	<b><u>Semi-Urgent:</u></b>	<b><u>Urgent:</u></b>
<p>You should make an appointment with your <b><u>Primary Care Physician</u></b></p> <ul style="list-style-type: none"> <li>• Cold/Flu Symptoms</li> <li>• Earaches</li> <li>• Mild Backaches</li> <li>• Mild Sprains</li> <li>• Rashes</li> <li>• Sore Throat/Cough</li> <li>• Toothaches</li> </ul>	<p><b><u>(Virtual Visits) Primary Care via Telehealth</u></b></p> <ul style="list-style-type: none"> <li>• Allergies</li> <li>• Bronchitis</li> <li>• Colds and Flus</li> <li>• COVID Symptoms</li> <li>• Earache</li> <li>• Headache</li> <li>• Hives</li> <li>• Insect Bites</li> <li>• Pink Eye</li> <li>• Rashes</li> <li>• Sinusitis</li> </ul> <p>If your provider does not offer Telehealth visits, consider using the <b><u>McLaren Now App</u></b>  <a href="http://mclaren.org/mclarennow">mclaren.org/mclarennow</a></p>	<p>Needs Medical Care and can wait a few hours. You should contact your <b><u>Primary Care Physician</u></b> and/or go to Urgent Care Facility for treatment</p> <ul style="list-style-type: none"> <li>• Accidents and Falls</li> <li>• Moderate Sprains</li> <li>• Moderate Backaches</li> <li>• Mild Breathing Difficulty (i.e. Asthma)</li> <li>• Minor Cuts with Controlled Bleeding</li> <li>• Eye Irritation/Redness</li> <li>• Cold/Flu Symptoms WITH fever</li> <li>• Vomiting/Diarrhea with Dehydration</li> <li>• Severe Sore Throat or Cough</li> <li>• Minor Broken Bones or Fractures (fingers/toes)</li> <li>• Skin Rashes and Infections</li> <li>• Urinary Tract Infections</li> <li>• Minor Injuries</li> <li>• Minor Burns</li> </ul>	<p>You should go to your nearest Hospital Emergency Department</p> <ul style="list-style-type: none"> <li>• Severe Chest Pain or Difficulty Breathing</li> <li>• Compound Fracture (bone protrudes through skin)</li> <li>• Convulsions/Seizures</li> <li>• Loss of Consciousness</li> <li>• Fever in Newborn (less than 3 months old)</li> <li>• Heavy, Uncontrollable Bleeding</li> <li>• Deep Knife or Gunshot Wounds</li> <li>• Moderate to Severe Burns</li> <li>• Poisoning</li> <li>• Serious Head/Neck or Back Injury</li> <li>• Pregnancy-Related Problems</li> <li>• Severe Abdominal Pain</li> <li>• Signs of Heart Attack (chest pain lasting longer than 2 minutes)</li> <li>• Signs of Stroke (loss of vision, sudden numbness, weakness, slurred speech or confusion)</li> <li>• Suicidal or Homicidal Thoughts/Feelings</li> <li>• Vomiting up Blood</li> </ul>

When in doubt, patients who feel their symptoms require immediate medical attention may choose to go to a hospital emergency department, where medical professionals can determine which level of care is required.