

# Gladwin County

## Community Resource Guide



Resources assembled by:



PHYSICIAN PARTNERS

2021

Available at <http://www.mclaren.org/mclaren-physician-partners/resources.aspx>

2021

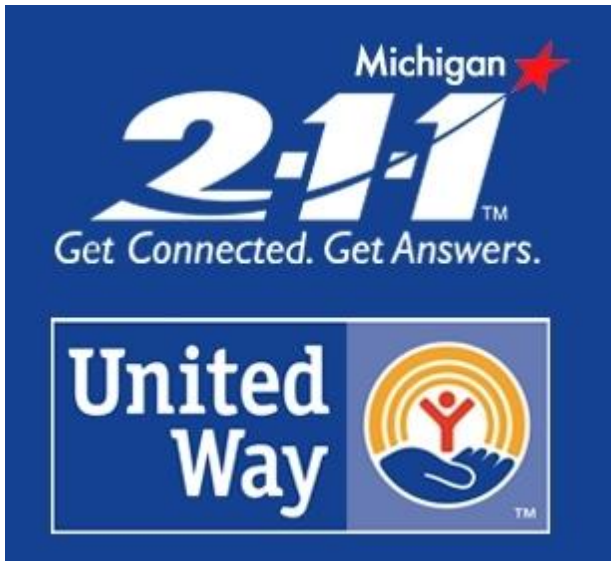
Gladwin  
County  
Community  
Resource  
Guide

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[A guide to services in your community]

# [TABLE OF CONTENTS]

<b>Abuse &amp; Protective Services .....</b>	<b>[1]</b>
<b>Adult Aging Services.....</b>	<b>[1-2]</b>
<b>Animal Support .....</b>	<b>[2]</b>
<b>County Resources .....</b>	<b>[2]</b>
<b>Disability Resources.....</b>	<b>[2]</b>
<b>Education &amp; Training.....</b>	<b>[2]</b>
<b>Childcare Centers &amp; Preschools .....</b>	<b>[2-3]</b>
<b>Emergency &amp; Disaster Services .....</b>	<b>[3]</b>
<b>Employment Assistance .....</b>	<b>[3]</b>
<b>Financial Assistance .....</b>	<b>[3]</b>
<b>Tax Assistance .....</b>	<b>[3]</b>
<b>Fitness, Recreation &amp; Rehabilitation.....</b>	<b>[3]</b>
<b>Food, Clothing &amp; Household Assistance.....</b>	<b>[4]</b>
<b>Healthcare Service .....</b>	<b>[4]</b>
<b>Clinics &amp; Hospitals .....</b>	<b>[4]</b>
<b>Dental Resources.....</b>	<b>[4]</b>
<b>Hearing Resources .....</b>	<b>[4]</b>
<b>Medical Equipment &amp; Loan Closets .....</b>	<b>[4-5]</b>
<b>Mental Health &amp; Counseling Services .....</b>	<b>[5]</b>
<b>Pharmacies &amp; Prescription Assistance .....</b>	<b>[5]</b>
<b>Substance Abuse .....</b>	<b>[5]</b>
<b>Vision Providers .....</b>	<b>[5]</b>
<b>Housing Assistance .....</b>	<b>[5]</b>
<b>Legal Assistance.....</b>	<b>[5]</b>
<b>Parenting/Pregnancy Resources .....</b>	<b>[6]</b>
<b>Transportation.....</b>	<b>[6]</b>
<b>Tribal Services.....</b>	<b>[6]</b>
<b>Veterans Affairs .....</b>	<b>[6]</b>
<b>Volunteer Opportunities.....</b>	<b>[6]</b>



**ABUSE & PROTECTIVE SERVICES**

**FOR EMERGENCY SERVICES CALL.....911**

- Common Ground Crisis Line .....(800) 231-1127
- Crisis Help Line.....(877) 216-6383
- Equality Michigan.....(313) 537-7000
- Gladwin County Dept of Health & Human Services  
.....(989) 426-3300
- HAVEN Crisis Line .....(877) 922-1274
- Love Is Respect Hotline .....(866) 331-9474
- Michigan Coalition to End Domestic & Sexual  
Violence (MCEDSV) .....(517) 347-7000
- Child & Adult Protective Services(CPS)(855) 444-3911
- National Domestic Violence Helpline..(800) 799-7233
- National Human Trafficking Resource Center  
.....(888) 373-7888
- RAINN (Rape & Incest National Network)  
.....(800) 656-4673
- Shelter house - Gladwin.....(989) 426-9413
- Stop It Now! Hotline .....(888) 773-8368
- National Suicide Prevention Lifeline ... (800) 273-8255
- Victim Connect (stalking hotline).....(855) 484-2846

**ADULT AGING SERVICES**

- Area on Aging.....(800) 858-1637
- Council on Aging .....(989) 426-5450
- \*Meals on Wheels\*
- Disability Network.....(231) 922-0903
- Gladwin County Dept of Health & Human Services  
.....(989) 426-3300
- HAP Senior Plus.....(800) 868-3153
- Medicare .....(800) 633-4227

- Medicare/Medicaid Assistance.....(800) 803-7174
- McLaren Home Care.....(866) 323-5974
- Region VII Area Agency on Aging.....(989) 893-4506
- Toll Free.....(800) 858-1637
- Social Security Administration .....(800) 772-1213

**Adult Day Services**

- Antler Senior Center (Gladwin).....(989) 426-6951
- Beaverton Community Center.....(989) 435-4104
- Billings Senior Dining Center.....(989) 435-8430
- Horizon Senior Living.....(989) 246-1000  
Gladwin, MI
- Maple Senior Center.....(989) 426-8870

**Adult Foster Care**

- Audrey Farrow’s AFC.....(989) 426-8710  
Gladwin, MI
- Cassaday’s AFC.....(989) 426-2788  
Gladwin, MI
- Heavenly Homestead Adult Foster Care  
.....(734) 427-4262  
Gladwin, MI
- Knight AFC.....(989) 435-3977  
Beaverton, MI
- La Paz .....(989) 426-8517  
Gladwin, MI
- Loya’s AFC Home.....(989) 426-2035  
Gladwin, MI
- Persky’s AFC Home .....(989) 426-1949  
Gladwin, MI
- Smith AFC.....(989) 426-5887  
Gladwin, MI
- White Pines CLF.....(989) 426-0424  
Gladwin, MI
- Willford AFC .....(989) 426-4429  
Gladwin, MI

**Assisted Living**

- The Brook.....(989) 745-6500
- Gladwin Nursing & Rehabilitation.....(989) 426-7275
- Gladwin Pines Nursing & Rehab Center  
.....(989) 426-3430
- The Horizon Senior Living .....(989) 246-1000  
Gladwin, MI
- The Horizon Senior Living VI .....(989) 246-0250  
Gladwin, MI

**Alzheimer’s & Dementia Support**

- Alzheimer’s Association & Helpline . ....(800) 272-3900
- Alzheimer’s or Related Dementia Support  
Group-Gladwin.....(989) 246-6388

## **ANIMAL SUPPORT**

Gladwin County Animal Shelter .....(989) 426-4579

## **COUNTY & CITY RESOURCES**

Chamber of Commerce .....(989) 426-5451

### **Courts**

17<sup>th</sup> Probate Court .....(989) 426-7451

55<sup>th</sup> Circuit Court.....(989) 426-9237

Parole/Probation Office.....(989) 426-6914

80<sup>th</sup> District Court.....(989) 426-9207

District Court Probation .....(989) 426-2461

Friend of the Court.....(989) 426-4141

### **County Offices**

Board of Commissioners .....(989) 426-4821

City/County Transit .....(989) 426-6514

Clerk .....(989) 426-7351

Code Enforcement .....(989) 426-5931

Public Works Department.....(989) 426-6909

Register of Deeds .....(989) 426-7551

Road Commission.....(989) 426-7441

Treasurer .....(989) 426-7251

### **Cities**

Beaverton.....(989) 435-9343

Gladwin .....(989) 426-9231

### **Townships**

Beaverton.....(989) 465-6323

Bentley .....(989) 879-4158

Billings .....(989) 435-3832

Bourret .....(989) 387-3695

Buckeye .....(989) 435-2418

Butman.....(989) 426-4351

Clement.....(989) 345-3915

Gladwin .....(989) 426-9135

Grim .....(989) 907-9252

Grout.....(989) 965-4651

Hay .....(989) 426-1821

Sage.....(989) 246-3112

Secord .....(989) 246-7445

Sherman .....(989) 254-2573

Tobacco.....(989) 435-4525

## **DISABILITY & SPECIAL NEEDS**

### **RESOURCES**

Children's Special Healthcare Services(800) 359-3722

Disability Network of Mid-Michigan ...(800) 782-4160

Medicare/Medicaid Assistance.....(800) 803-7174

Michigan Commission for the Blind. ....(800) 292-4200

Michigan Council for Rehabilitation

Services .....(517) 483-2826

Mid-Michigan Community Action....(989) 426-2801

Outreach Office, Gladwin MI

United Cerebral Palsy Michigan.....(800) 828-2714

## **EDUCATION & TRAINING**

### **Adult Programs**

Gladwin Adult Education Center.....(989) 426-4442

Michigan Works .....(989) 426-8571

Michigan Workforce Development Agency

– GED.....(517) 373-1692

### **Colleges/Career Centers**

Clare-Gladwin RESD Career & Vocational Education-

Clare (high school Junior/Seniors)....(989) 386-9330

Michigan Works .....(989) 426-8571

Gladwin, MI

Mid-Michigan Community College ..(989) 386-6622

Northwood University - Midland .....(800) 622-9000

### **Childcare Centers & Preschools**

Beaverton Caps .....(989) 246-3275

Beaverton, MI

Beaverton Nursery .....(989) 435-7086

Preschool

Gladwin Child Development Center (989) 426-2801

Preschool, Gladwin MI

Gladwin Elementary Preschool Program

.....(989) 426-7771

Gladwin, MI

MMCAA Gladwin Elementary .....(989) 246-5992

Head Start, Gladwin, MI

Robins Playhouse and Learning Center

.....(989) 426-7500

Gladwin, MI

Skeels Christian Preschool .....(989) 240-2190

Gladwin, MI

### **Libraries**

Gladwin County District Library

Beaverton.....(989) 435-3981

Gladwin .....(989) 426-8221

### **School Districts**

Beaverton Rural Schools .....(989) 246-3000

Clare Gladwin Regional Education Service

District - Clare.....(989) 386-3851

Gladwin Alternative Education, C.O.O.L.  
 Alternative School..... (989) 426-1891  
 Gladwin Community Schools ..... (989) 426-9255  
 Elementary School..... (989) 426-7771  
 Intermediate School..... (989) 426-4531  
 Junior High School..... (989) 426-3808  
 High School..... (989) 426-7341

**Youth Programs**

4-H MSU Co-op Extension Office.....(989) 426-7741  
 Boy Scouts.....www.scouting.org  
 Girl Scouts.....www.gshom.org

**EMERGENCY & DISASTER SERVICES**

**Ambulance, Fire and Police.....911**  
 American Red Cross ..... (800) 733-2767  
 Center for Disease and Prevention.. (800) 232-4636  
 Mental Health Emergency Services..(800) 442-7315  
 Poison Control..... (800) 222-1222

**Law Enforcement**

Beaverton Police Department ..... (989) 435-9111  
 Gladwin Police Department..... (989) 426-7879  
 Gladwin County Sheriff ..... (989) 426-9284  
 Gladwin County Jail..... (989) 426-7121  
 Michigan State Police – West Branch Post #32  
 ..... (989) 345-0956

**EMPLOYMENT ASSISTANCE**

Michigan Works - Gladwin..... (989) 426-8571  
 Mid-Michigan Community Action.....(989)-426-2801  
 Unemployment Office Hotline..... (866) 500-0017

**FINANCIAL ASSISTANCE**

MSHDA: Step Forward ..... (855) 646-7432  
 Gladwin County Dept of Health & Human Services .....  
 ..... (989) 426-3300  
 Gladwin, MI  
 Mid-Michigan Community Action.... (989) 426-2801

**Tax Assistance**

Rene’s Income Tax ..... (989) 426-0807  
 Havens Accounting & Tax Service.....(989) 426-1310  
 H & R Block - Gladwin ..... (989) 426-7198  
 Mid-Michigan Community Action.... (989) 426-2801  
 Outreach Office, Gladwin MI  
 MyFree Taxes .....[www.myfreetaxes.com](http://www.myfreetaxes.com)

Schuster Tax Service - Beaverton..... (989) 435-2100  
 Smith & Associates - Beaverton..... (989) 435-4751  
 Weinlander Fitzhugh - Gladwin ..... (989) 426-8482

**FITNESS, RECREATION & REHABILITATION**

**Parks & Recreation**

Beaverton Bowl & Lounge.....(989) 435-8384  
 Forge Fitness ..... (989) 426-9975  
 Gladwin, MI  
 Gladwin City Park..... (989) 426-8126  
 Gladwin Community Arena..... (989) 246-4386  
 Hockey, ice skating, fitness center, rock  
 Climbing, volleyball  
 Gladwin Heights Golf Course.....(989) 426-9941  
 Lakeside Golf Course.....(989) 426-1664  
 Lost Haven Campground ..... (989) 435-7623  
 Beaverton, MI  
 Meadow Lanes Bowling Center.....(989) 426-7671  
 Pleasant Beach Resort – Beaverton..(989) 435-9866  
 River Valley RV Park - Gladwin..... (989) 386-7844  
 Secord Lake Campground - Gladwin (989) 426-4020  
 Sugar Springs Campground..... (989) 426-4111  
 Gladwin, MI  
 Sugar Springs Golf Course.....(989) 426-4391

**FOOD, CLOTHING & HOUSEHOLD ASSISTANCE**

American Red Cross ..... (800) 733-2767  
 Area on Aging.....(800) 858-1637  
 Cedar River Chapel – Beaverton.....(989) 435-2651  
 Food Bank Council of Michigan Pantries.....  
 .....[www.fbmic.org/resources/find-a-food-bank](http://www.fbmic.org/resources/find-a-food-bank)  
 Gladwin County Housing Commission  
 ..... (989) 426-5721  
 Gladwin County Dept of Health & Human Services  
 ..... (989) 426-3300  
 Helping Hands Mission..... (989) 435-9979  
 Beaverton, MI  
 Sacred Heart Mission ..... (989) 426-4661  
 Gladwin, MI  
 Gladwin County Council on Aging.....(800) 632-7334  
 Meals on Wheels  
 WIC.....(800) 942-1636  
 Pregnant & Breastfeeding Women, Infants, children

Christ the King Lutheran Church.....(989) 426-1659  
Gladwin, MI  
Mid-Michigan Community Action .....(989) 426-2801

## **HEALTHCARE SERVICES**

AIDS Program Hotline .....(877) 342-2437  
American Cancer Society.....(517) 332-3300  
Center for Disease Control and Prevention (CDC)  
.....(800) 232-4636  
Children’s Special Healthcare Services(800) 359-3722  
Gladwin County Health Department...(989) 426-9431  
McLaren Home Care.....(866) 323-5974  
Medicaid Hotline.....(800) 642-3195  
Medicare/Medicaid Assistance Program  
(MMAAP).....(800) 803-7174  
Mid-Michigan Chiropractic – Gladwin  
.....(989) 426-6121  
Mid-Michigan Health Cardiac Rehabilitation –  
Gladwin .....(989) 246-9416  
Rehabilitation Services MidMichigan Medical Offices  
.....(989) 246-6272  
Gladwin, MI  
Veteran Affairs.....(844) 698-2311  
Whole Body Health ..... (989) 246-1550  
Holistic health, Gladwin, MI

## **Clinics & Hospitals**

Beaverton Medical Center..... (989) 435-2937  
Bratton Clinic - Gladwin ..... (989) 426-3689  
East Central Oncology - Midland ..... (989) 631-3975  
Gladwin Family Care ..... (989) 709-5515  
Karmanos Cancer Institute.....(800) 527-6266  
McLaren Bay Region Hospital.....(989) 894-3000  
McLaren Central Michigan Hospital.(989) 772-6700  
McLaren Bay Region-Gladwin Family  
Medicine ..... (989) 426-0818  
Gladwin, MI  
MidMichigan Medical Center  
Beaverton.....(989) 246-3500  
Gladwin.....(989) 426-9286  
MidMichigan Urgent Care..... (989) 246-9430  
Gladwin, MI  
Spring Street Family Practice – Gladwin  
.....(989) 426-5590

## **Dental Resources**

Children’s Mobile Dental Program of Great Lakes Bay  
Health (Sept – June).....(989) 921-4393  
Dental Lifeline Network.....(517) 347-6994  
Gladwin Dental Care - Gladwin.....(989) 426-6581  
Mid-Michigan Dental Associates – Gladwin  
.....(989) 426-6341  
Beaverton Family Dentistry .....(989) 435-7734  
William J. Ballard Jr. DDS - Gladwin . ....(989) 426-4597

## **Hearing Resources**

Hearing Life: Gladwin.....(989) 359-3254  
Northeastern Michigan Hearing Aids...(989) 359-0050  
Michigan Relay Center for Deaf/Hard of Hearing  
Talk to text (711) Information.....(800) 833-7833

## **Medical Equipment & Loan Closets**

ABC Medical Supply - Gladwin ..... (989) 426-1551  
ALS of Michigan.....(800) 882-5764  
Equipment loan program for ALS and PLS patients  
Michigan CPAP Bank.....(734) 232-3964  
Muscular Dystrophy Association ..... (800) 572-1717  
Medical equipment loan closets in Michigan  
Paralyzed Veterans of America.....(800) 638-6782  
Wheelchairs, power chairs, adaptive sports  
equipment, hoists, lifts, etc.  
The National Federation of the Blind..(410) 659-9314  
Michigan Assistive Technology Loan Fund and  
Michigan Employment Loan Fund  
United Cerebral Palsy Michigan..... (800) 828-2714

## **Mental Health & Counseling Services**

24 Hour Crisis Line.....(800) 622-4514  
Community Mental Health for Central Michigan –  
Toll Free.....(800) 317-0708  
.....(989) 426-9295  
National Suicide Prevention Lifeline ...(800) 273-8255  
Parent Help Line ..... (800) 942-4357  
Problem Gambling Help-Line.....(800) 270-7117

## **Pharmacies & Prescription Assistance**

Beaverton Pharmacy.....(989) 435-7778  
Gladwin Pharmacy .....(989) 426-8608  
LifeSource Direct.....(866) 340-4748  
Uninsured and Underinsured  
Medicine Assistance Tool.....  
<https://medicineassistancetool.com>  
Medicine Shoppe.....(989) 426-4595  
miRx Discount Card.....(866) 755-6479

Individuals with no prescription coverage  
 NeedyMeds.....(800) 503-6897  
 One-Drop Diabetes Support & Supplies  
 (<http://onedrop.today>).....(800) 437-1474  
 Partnership for Prescription Assistance  
 .....[www.pparx.org](http://www.pparx.org)  
 Rite Aid Pharmacy - Gladwin .....(989) 426-1170  
 RxAssist .....[www.rxassist.org](http://www.rxassist.org)  
 Pharmaceutical company assistance programs  
 RX Outreach.....(800) 769-3880  
 US Med.....(877) 840-8218

**Substance Abuse**

Community Mental Health ..... (989) 772-5938  
 Crisis Line 24 hr..... (800) 622-4514  
 Narcotics Anonymous (NA) Hotline . (800) 801-7177  
 Substance Abuse Hotline..... (800) 662-4357  
 Ten Sixteen Recovery Network.....(989) 426-8886  
 Gladwin, MI

**Vision Providers**

Gladwin Optometric Center.....(989) 426-8272  
 Gladwin Eye Care .....(989) 426-4559  
 Beaverton Family Eye Care .....(989) 435-2020  
 Michigan Commission for the Blind.....(800) 292-4200  
 Midland Eye Care – Gladwin office.....(989) 426-4550

**HOUSING ASSISTANCE**

**Emergency Shelters & Warming Centers**

American Red Cross ..... (800) 733-2767  
 Mid-Michigan Community Action.... (989) 426-2801  
 Outreach Office, Gladwin MI  
 MI Coalition against Homelessness....(517) 485-6536  
 Statewide Organization  
 MSHDA: Step Forward .....(866) 946-7432  
 New Dawn Shelter – Gladwin .....(989) 709-6089  
 Habitat for Humanity .....(989) 426-3078  
 Sacred Heart Mission.....(989) 426-4661  
 Shelterhouse – Gladwin .....(989) 426-9413

**Heating/Utility Assistance & Home Repairs/Weatherization**

American Red Cross..... (800) 733-2767  
 Area on Aging.....(800) 858-1637  
 Mid-Michigan Community Action.... (989) 426-2801  
 Outreach Office, Gladwin MI  
 The Heat and Warmth Fund .....(800) 866-8429

**Low Income Housing**

Action Agency .....(800) 443-5518  
 American Red Cross.....(800) 733-2767  
 Gladwin City Housing Commission ... (989) 426-5721  
 HUD Rental Assistance.....(800) 569-4287  
 Maple Manor Apartments .....(989) 426-2210  
 Senior Living  
 Mid-Michigan Community Action.... (989) 426-2801  
 MSHDA: Step Forward.....(866) 400-9164  
 Village East Apartments.....(989) 426-4566  
 Gladwin, MI

**LEGAL ASSISTANCE**

Center For Civil Justice.....(800) 724-7441  
 Department of Civil Rights ..... (517) 335-3165  
 LSSCM.....(888) 783-8190  
 Lansing, MI  
 Legal Services of Eastern Michigan....(800) 322-4512  
 Flint, MI  
 MI Protection & Advocacy Service....(517) 487-1755  
 Lansing, MI  
 Michigan Senior Legal Hotline.....(866) 400-9164

**PARENTING/PREGNANCY RESOURCES**

Child Safety Seat Inspection.....(866) Seat-Check  
 Crisis Pregnancy Hotline ..... (800) 579-6626  
 Great Start Collaborative of Clare/Gladwin  
 .....(989) 386-8657  
 LA LECHE.....(800) 525-3243  
 Michigan Health & Human Services....(989) 426-3300  
 WIC.....(800) 942-1636  
 Women’s Health Resource Line.....(800) 994-9662

**SUPPORT GROUPS**

Alzheimer’s or Related Dementia Support  
 Group-Gladwin..... (989) 246-6388  
 Third Wednesday of each month 4:00-5:30pm  
 Autism Society of MI.....(800) 328-8476  
 Epilepsy Foundation of Michigan.....(800) 377-6226  
 Equality Michigan.....(313) 537-7000  
 Haven Crisis Line.....(877) 922-1274  
 Huntington’s Disease.....(800) 909-0073  
 Leukemia.....(800) 456-5413  
 Love is Respect Hotline.....(866) 331-9474



Michigan HIV AIDS Hotline.....(800) 872-2437  
 Muscular Dystrophy Association.....(800) 572-1717  
 Narcotics Anonymous 24/7.....(800) 230-4085  
 National Alliance on Mental Illness (NAMI) Helpline  
 .....(800) 950-6264  
 National Council on Alcoholism Drug Dependence  
 .....(800) 622-2255  
 Parkinson's..... (800) 852-9781  
 Problem Gambling Help Line.....(800) 270-1222  
 United Cerebral Palsy of MI.....(800) 828-2714

**TRANSPORTATION**

**TRIBAL SERVICES**

Department of Civil Rights .....(517) 335-3165  
 MDHHS Native American Affairs .....(517) 335-7782  
 Michigan Indian Employment & Training Services  
 .....(800) 591-8820  
 Michigan Indian Legal Services .....(231) 947-0122  
 Michigan Indian Tuition Wavier.....(517) 241-7748  
 U.S. Office of Indian Education.....(202) 260-3774  
 American Ca Society Road to Recovery(800) 227-2345  
 Auto Safety Hotline.....(888) 327-4236  
 Gladwin City-County Transit.....(989) 426-6514

**VETERANS AFFAIRS**

Disabled American Veterans.....(877) 426-2838  
 Michigan Veterans Affairs.....(800) 642-4838  
 Mid-Michigan Community Action.....(989) 426-2801  
 Supportive services for veteran families  
 Paralyzed Veterans of America.....(800) 638-6782  
 Veterans Administration.....(800) 827-1000  
 Veterans Affairs - Gladwin .....(989) 426-4891  
 Toll Free.....(800) 698-2311  
 Veterans of Foreign Wars - Gladwin ... (989) 435-3611  
 Veterans TOLL Free Numbers.....iris.custhelp.va.gov  
 Veterans Against Drugs.....(800) 882-1316

**VOLUNTEER OPPORTUNITIES**

American Red Cross.....(800) 733-2767  
 MidMichigan Community Action ..... (989) 426-2801  
 Gladwin, MI  
 United Way - Gladwin .....(989) 426-9225

# IS IT AN EMERGENCY?

Clinic Name: \_\_\_\_\_ Office Phone: \_\_\_\_\_

AFTER HOURS Phone Number: \_\_\_\_\_

Our Preferred Urgent Care: \_\_\_\_\_

<b><u>Non-Urgent:</u></b>	<b><u>TeleHealth</u></b>	<b><u>Semi-Urgent:</u></b>	<b><u>Urgent:</u></b>
<p>You should make an appointment with your <b>Primary Care Physician</b></p> <ul style="list-style-type: none"> <li>• Cold/Flu Symptoms</li> <li>• Earaches</li> <li>• Mild Backaches</li> <li>• Mild Sprains</li> <li>• Rashes</li> <li>• Sore Throat/Cough</li> <li>• Toothaches</li> </ul>	<p><b><u>(Virtual Visits) Primary Care via Telehealth</u></b></p> <ul style="list-style-type: none"> <li>• Allergies</li> <li>• Bronchitis</li> <li>• Colds and Flus</li> <li>• COVID Symptoms</li> <li>• Earache</li> <li>• Headache</li> <li>• Hives</li> <li>• Insect Bites</li> <li>• Pink Eye</li> <li>• Rashes</li> <li>• Sinusitis</li> </ul> <p>If your provider does not offer Telehealth visits, consider using the <b><u>McLaren Now App</u></b>  <a href="http://mclaren.org/mclarennow">mclaren.org/mclarennow</a></p>	<p>Needs Medical Care and can wait a few hours. You should contact your <b>Primary Care Physician</b> and/or go to Urgent Care Facility for treatment</p> <ul style="list-style-type: none"> <li>• Accidents and Falls</li> <li>• Moderate Sprains</li> <li>• Moderate Backaches</li> <li>• Mild Breathing Difficulty (i.e. Asthma)</li> <li>• Minor Cuts with Controlled Bleeding</li> <li>• Eye Irritation/Redness</li> <li>• Cold/Flu Symptoms WITH fever</li> <li>• Vomiting/Diarrhea with Dehydration</li> <li>• Severe Sore Throat or Cough</li> <li>• Minor Broken Bones or Fractures (fingers/toes)</li> <li>• Skin Rashes and Infections</li> <li>• Urinary Tract Infections</li> <li>• Minor Injuries</li> <li>• Minor Burns</li> </ul>	<p>You should go to your nearest Hospital Emergency Department</p> <ul style="list-style-type: none"> <li>• Severe Chest Pain or Difficulty Breathing</li> <li>• Compound Fracture (bone protrudes through skin)</li> <li>• Convulsions/Seizures</li> <li>• Loss of Consciousness</li> <li>• Fever in Newborn (less than 3 months old)</li> <li>• Heavy, Uncontrollable Bleeding</li> <li>• Deep Knife or Gunshot Wounds</li> <li>• Moderate to Severe Burns</li> <li>• Poisoning</li> <li>• Serious Head/Neck or Back Injury</li> <li>• Pregnancy-Related Problems</li> <li>• Severe Abdominal Pain</li> <li>• Signs of Heart Attack (chest pain lasting longer than 2 minutes)</li> <li>• Signs of Stroke (loss of vision, sudden numbness, weakness, slurred speech or confusion)</li> <li>• Suicidal or Homicidal Thoughts/Feelings</li> <li>• Vomiting up Blood</li> </ul>

When in doubt, patients who feel their symptoms require immediate medical attention may choose to go to a hospital emergency department, where medical professionals can determine which level of care is required.