

Cerner Flash

Revenue Cycle: New Alerts Icon for Standby Appt Requests

Aug 11, 2022

Overview

New Feature Overview: Effective, 8/15/22, end users can turn on the **Alerts** icon, which is a visual indicator that displays a list of patients from the Standby queue that are eligible for an appointment. The system checks every 10 minutes and updates the list of patients. Using this alert will eliminate the need to use the queue to manually query for eligible patients. Once turned on, the **Alerts** icon displays on the Navigation Pane at the left. To turn on the **Alerts** icon, follow the below steps:

Positions Impacted: Any staff who use Revenue Cycle to schedule appointments

 Click File from the toolbar and select Preferences from the menu. 	Revenue Cycle - United States Base Experience - Pati File View Task Help Open Patient Record Close Patient Record Close Patient Records Recent Patient Records Refine your se Exit Image: Close Patient Records Refine your se Exit July 14, 2022 All 1
 From the left-hand menu, click Scheduling to expand the options. 	Standby Requests □ × yppe filter text Standby Requests > + <> + > Charge Entry Salert Remust Currues to monitor for Gandby Apopintment Remusts
3) Click Standby Requests.	Conversations Select Request Queues to monitor for Standby Appointment Request.
 Click the magnifying glass to open the Queue Search window. 	
5) Enter in the site code in the search field (ex: LN42) and click Search .	
6) Select the needed Standby queue.	
7) Click the Select button.	7 Select Cancel
8) Click Apply and Close.	8 Apply and Close Cancel



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 9) The Alerts icon will now appear on the Navigation Pane at the left when appointments in one or more of the selected queues can be scheduled. a. If there are no standby requests that can be scheduled the flag icon will not display. 	July 14, Today
10) Single click the Alerts icon and a menu will appear displaying the eligible patients.	Standby Appointments (0 minutes ago) ZZTEST, PATIENTTHREE ZZTEST, WORKFLOW ZZTEST, HEATHER ZZTEST, WILLIE FLINT
 11) Single click on a patient. The Add Appointment window displays. The Appt Type and Location from the original request is populated. 12) Schedule the patient accordingly and the corresponding request will be removed from the list. 	Add Appointment S Add Appointment Plus Appointment Order IM59 GrLg FmHt CW60 kill/9 Fink 53 Preferred Resource Date 07/15/2022 Case Case



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