

Elekta Data Security Incident Notice

McLaren Health Care Corporation (“McLaren”) received notice of a security incident involving the network servers of its vendor Elekta AB. The event occurred between April 2 and April 20, 2021. Elekta provided information specific to McLaren patient information on May 17, 2021.

Elekta provides technology services, including data storage, to the following MHCC facilities: Macomb, Northern Michigan, Gaylord, Cheboygan, West Branch, Lapeer, Central and Bay City. This incident did not involve access to McLaren’s systems, network, or electronic health records. It occurred on Elekta’s systems.

According to Elekta, the following types of patient information may have been involved in the incident: full name, Social Security number, address, date of birth, height, weight, medical diagnosis, medical treatment details, appointment confirmations, and other information that McLaren Health Care Corporation may collect as a part of providing health care services. No financial account, credit card, or debit card information was involved in this incident.

Based on the nature of the incident and its investigation, Elekta has no reason to believe that any of the data involved was or will be misused or will be made available publicly. However, as a precaution, we are mailing letters to patients whose information may have been involved in this incident and are providing individuals with free credit monitoring and identity theft protection services. Patients are encouraged to review statements from their health insurer or healthcare provider, and to contact them immediately if they see any services they did not receive on those statements.

We regret that this incident occurred and are committed to protecting the security and privacy of patient information. Enhancements, including rigorous data security protocols required of all our third party vendors, to protect patient information and defend against the threat of cyber threats are regularly evaluated and implemented where appropriate. We have established a dedicated call center to answer questions about this incident which can be reached at **1-866-281-0520**, Monday through Friday, from 9:00 AM to 11:00 PM Eastern Time; Saturday and Sunday from 11:00 AM to 8:00 PM Eastern Time.