McLaren HEALTH CARE REQUEST PRESCRIPTION RENEWALS

THROUGH THE PATIENT PORTAL

Now you can skip calling the office and request prescription renewals anytime, online. Here's how:

- 1. Log in to your portal account.
 - a. Below are two ways you can access the portal.
 - Visit mclaren.org/portal and select Login to MyMcLarenChart.
 - Install the HealtheLife app onto your smartphone.
 - b. Enter Email address/Username and Password. Click Sign In.

If you don't have a portal account, you can select the Sign Up button to self enroll.

- 2. From the Dashboard, click the **Prescription Renewal** button.
- 3. The Prescription Renewal window will display.
 - a. **View health record for [NAME]** dropdown: If multiple health records appear, choose the appropriate patient record.
 - b. Search for and select your provider's name that will review the renewal request.

Note: You must be an established patient with the provider receiving your request.

mvMcLarenchart	Prescription Renewal		
	Viewing health record for BUILDPORTAL ZZTEST		
Dashboard	* Indicates a required field.		
McLaren.org	Who do you want to send the renewal request to? *		
Health Record	· ·		
Health Profile	Select a recipient		
L Results			

- 4. Select the checkbox next to the medication needing renewal.
 - a. If the medication is not listed, add the medication information.

CHARLIE ZZTEST		~		
Indicates a required field.				
Who do you want to send the renewal request to?				
Schafer, Dr. Michael (Family Medicine)		*		
Which prescription(s) would you like to	o renew?			
) metFORMIN 500 mg oral tablet Ordered By: Cerner Test, Physician - Primary Care Cerner	Date Started On: May 15, 2	023		
Show more info				
Isinopril 2.5 mg oral tablet Petered Br: Corner Text Ethnician - Primary Core Corner	Data Started Ory, May 15-2			
Show more info	ver verden ver may ra, a			
evolocumab 140 mg/mL subcutaneous solution Ordered By: Cerner Test, Physician - Primary Care Cerner	Date Started On: May 15, 2	023		
Show more info		_		
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s your medication not listed? Add medication				
is your medication not listed [®] Add medication	• Name of medication		Dose	
is your medication not listed" Add medication	Name of medication		Dose Presency	
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- 5. Choose the appropriate contact option if the clinic needs to contact you regarding the request.
- 6. Select where to send the prescription from a list of your preferred pharmacies. You can also add a pharmacy if needed.
- 7. Add any additional comments regarding the request if needed. Click Send.
- 8. You will receive notification that the message has been sent and have the ability to view the request if desired.
- 9. The sent message will also display in the Messages Sent subfolder in an Unopened status. Once the clinic opens the message, the message will display in a Reviewed status.

myMcLarenchar	Sent	
	Send a message	Arrange by 🛩
# Dashboard	Schafer, Dr. Michael (Family Medicine): Prescription renewal request	Jul 12, 2023
McLaren.org	CHARLIE 22TEST -> LAN AMB Grand Ledge Family Med	02.42 p.m. EDT
E Health Record	 Schafer Dr. Michael (Family Medicine): Prescription renewal request 	3/ 12 2023
Messaging	CHARUE ZZTEST → LAN AMB Grand Ledge Family Med	02:18 p.m. EDT
A Past	Schafer, Dr. Michael (Family Medicine): Note to Office	JJ 10, 2023
8 Trash	CHARLIE ZZTEST -> LAN AMB Grand Ledge Family Med Viewable by: Only you	10:33 a.m. EDT Raviewed

After your request has been reviewed by the provider, you will receive a message in the portal. If approved, the request will be forwarded to the pharmacy to be filled.