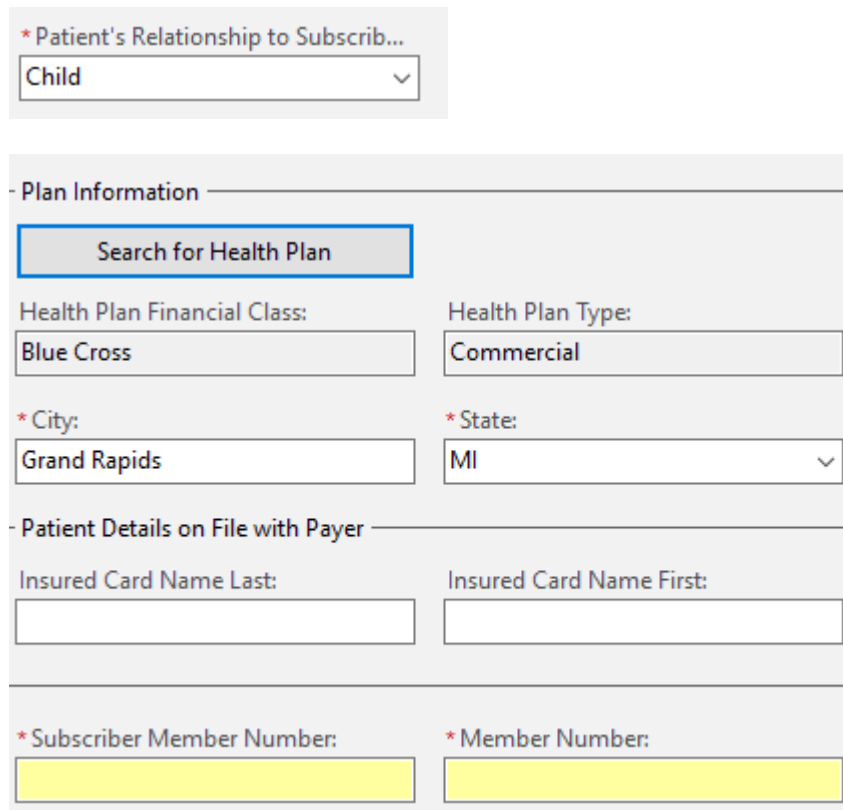


Cerner Flash

4/24/2023

Required Subscriber Member ID Change Patient Access

1. When the subscriber is not “self” users will now be prompted to enter both a member number and subscriber number in both fields on the insurance tab. Best practice is that the user should always enter the “subscriber member number” in the allotted field and the member number of the dependent/patient covered in the “member number” field. Most of the time the number is the same with exception of a few payers that may have a suffix (01,02 etc).
2. See screen shot below



The screenshot shows a form with the following sections and fields:

- * Patient's Relationship to Subscrib...:** A dropdown menu with "Child" selected.
- Plan Information:**
 - Search for Health Plan:** A button.
 - Health Plan Financial Class:** Text input field containing "Blue Cross".
 - Health Plan Type:** Text input field containing "Commercial".
 - * City:** Text input field containing "Grand Rapids".
 - * State:** Dropdown menu with "MI" selected.
- Patient Details on File with Payer:**
 - Insured Card Name Last:** Text input field.
 - Insured Card Name First:** Text input field.
- * Subscriber Member Number:** Text input field highlighted in yellow.
- * Member Number:** Text input field highlighted in yellow.

3. If both fields are filled in at time of registration it will allow the eligibility to trigger the correct response at time of registration and eliminate room for error.