

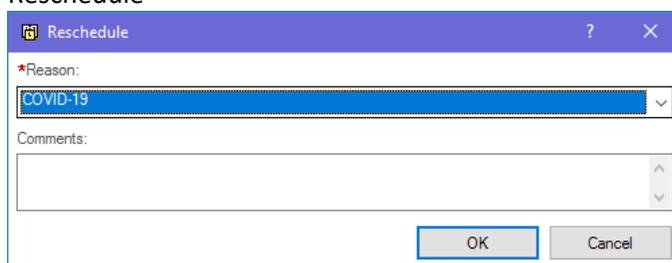
4/15/2020

## COVID-19 SCHEDULING UPDATES

On **April 16<sup>th</sup>** there will be 2 updates made to **Scheduling Appointment Book**

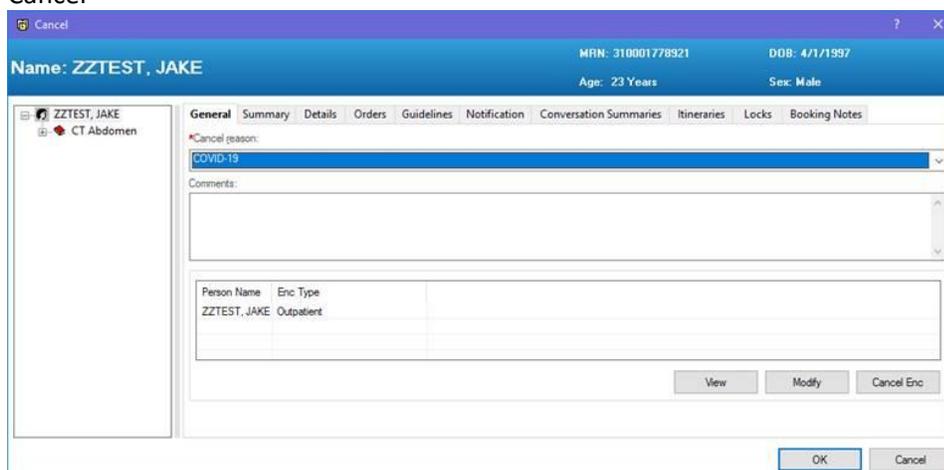
- **COVID-19** will be added as a Scheduling reason for Cancellations and Rescheduled appointments for reporting purposes.

- Reschedule



A screenshot of the 'Reschedule' dialog box in the Cerner system. The dialog has a title bar with a question mark and a close button. Below the title bar, there is a field labeled '\*Reason:' with a dropdown menu showing 'COVID-19'. Below that is a 'Comments:' field with a text area and a scroll bar. At the bottom right, there are 'OK' and 'Cancel' buttons.

- Cancel



A screenshot of the 'Cancel' appointment screen in the Cerner system. The screen shows patient information: Name: ZZTEST, JAKE; MRN: 310001778921; DOB: 4/1/1997; Age: 23 Years; Sex: Male. There are tabs for General, Summary, Details, Orders, Guidelines, Notification, Conversation Summaries, Itineraries, Locks, and Booking Notes. The 'General' tab is active, showing a '\*Cancel reason:' dropdown menu with 'COVID-19' selected, and a 'Comments:' text area. Below this is a table with columns 'Person Name' and 'Enc Type', containing the entry 'ZZTEST, JAKE' and 'Outpatient'. At the bottom right, there are 'View', 'Modify', 'Cancel Enc', 'OK', and 'Cancel' buttons.

- 5 questions will be added to various appointment types for assistance with COVID-19 screening. These fields are **required**.
  - Are you running a fever?
  - Are you experiencing respiratory symptoms?
  - Has patient been in contact with anyone recently from a high-risk area?
  - Are you a member of a community that is at higher risk?
  - Do you think you may have been exposed to COVID-19?